

BARNARD HEALTH CENTRE
43 Granville Road Sidcup DA14 4TA
SURGERY TELEPHONE NUMBER
020 8302 7721

WEBSITE:

www.barnardmedicalpractice.co.uk

SURGERY OPENING TIMES:

Monday-Friday 8.00am to 6.30pm
Advance booked appointments available on Wednesday evenings 6.30pm to 8pm and Saturday mornings 8am to 12 noon

DOCTORS & THEIR SPECIAL INTERESTS:

Dr Sara Elizabeth Scott Partner

MB BS MRCPG DRCOG DFFP Westminster Hospital (London) 1985

Musculoskeletal problems; Women's Health

Dr Holly Hutson Partner

MB BS MA (Oxon) MRCPG DRCOG DFFP (Oxford) 1994

Mental Health problems; Diabetes

Dr Jessica Martin Partner

BMedSci MBBS DRCOG DCH MRCPG (Nottingham) 1998

Skin problems, Asthma & COPD; Minor Surgery

Dr Richard Scott Partner

MB BS MRCPG FRCS DRCOG MScIT

Musculoskeletal problems; Minor Surgery

Dr Tara Kharib

MBChB DFFP (Iraq) 1988

Family Planning and Women's Health

Dr Asad Rahman

BSc MBBS MRCPCH MRCPG Kings (London) 2001

Paediatrics

Dr Mike Jobling

MBBS MRCPCH DCH DRCOG DFRSH (Newcastle) 2004

NURSE PRACTITIONERS:

Bridget McGuire

Family Planning; Cryotherapy

Julia McKeon

Family Planning; End of Life Care

CLINICS:

Antenatal Clinic

Tuesday and Thursday 14.00 - 17.40

Patients are seen by the midwife at the clinics by appointment and also by the doctors during surgery hours.

Child Health Clinics

Monday 9.30 - 10.30

Wednesday & Friday 9.30 - 11.30

At this open clinic a health visitor is available to give advice and support re: your baby/child's health, growth and development.

Asthma Clinic

This is run by the practice nurse in conjunction with the doctors, by appointment only.

Diabetic Clinic

This is run by the practice nurse in conjunction with the doctors, by appointment only.

Family Planning

Contraceptive care is provided by all the doctors during surgery hours.

Well Women Clinic

This clinic is run by the nurses and health visitors for smears, postnatal checks and discussion for women's health issues.

Minor Surgery

The doctors carry out minor surgical procedures at the surgery by appointment and they will be happy to advise you on this.

Repeat Prescriptions

These are obtainable from the doctors by either

◆ Written application allowing 48 hours notice.

◆ Fax: 020 8309 6579.

Requests for repeat prescriptions cannot be taken by telephone.

Extended surgery opening times

The latest NHS postal GP survey confirms that patients value this possibility, so the Practice will continue to provide such 'extended opening' appointments from 1 July. However, this is not an emergency service.

These appointments are principally intended for patients who are commuters, and for any patients who need to be accompanied by a family member or friend who is a commuter and therefore unable to attend during normal working hours. They need to be pre-booked during normal working hours. The closure of the Accident & Emergency Department at Queen Mary's Hospital has caused a heavier workload recently for the Practice so please be patient if you find you now have to wait longer for an appointment.

Extended opening on Saturday morning (8-12) will be unchanged but in the week late opening will change to alternating Tuesday and Wednesday (6:30 to 8 pm); this will enable clinicians to do the extended opening on a rota on their work day.

Each month there ARE still a large number of appointments lost due to patients failing to turn up at the appointed time. For example in June the number of such lost appointments was 203. Please be sure to make a note of your appointment time and date, and endeavour to arrive on time. If you know you cannot make your appointment then call in and cancel the appointment so another patient may be able to take on your cancelled appointment at short notice.

Remember that the appointment you book is scheduled to be limited to 10 minutes for dealing with one medical problem. If you need to discuss more than one point, or if you know that the usual 10 minutes won't be long enough please ask the receptionists to give you a double appointment.

The survey also showed that BMP is providing the ability to see a doctor on

the same day or within 48 hours for 76% of respondents, (This is just above the Local Average.)

Overall satisfaction with care received at the surgery was good in line with local standards and Patients reported higher than average ability to get telephone advice regarding a problem. This is due to the daily bookable telephone appointments and Triage surgery.

NEWS IN BRIEF

WOULD YOU LIKE TO HAVE A SAY ABOUT THE SERVICES PROVIDED AT BARNARD MEDICAL PRACTICE?
The Patient Participation Group (PPG) would like to hear your views.

By providing your details on page 2 of the Newsletter we can add them to a contact list that will mean we can contact you by email or letter every now and again to ask you a question or two.

Fill in your details on the PPG contact form and hand it back to reception or post it into the PPG box at reception and we will add your email address/postal address to a contact list.

WE SHALL NOT BE MOVED!

The likelihood of Barnard Medical Practice moving to Queen Mary's Hospital is now extremely doubtful.

With the almost monthly announcements of ward and department closures there is increasing local concern over the future of the hospital site. The latest group to suffer at the hands of Dr Streather and his associates are couples awaiting IVF treatment.

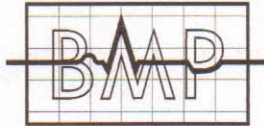
We wonder what other surprises await us?

PARKING MAD!!

Did no one on the executive consider the parking implications at the PRU or QE?

Both hospital car parks are inadequate with not sufficient parking bays to support the additional number of visitors particularly at peak times. Buses serve both but there is no direct service from Sidcup.

BMP PPG CONTACT FORM



If you are happy for us to contact you periodically by email or letter, please leave your details below and hand this form back to reception, PPG representative or post in the PPG box at reception.

Name: _____ or Name: _____
 Email Address: _____ Address: _____
 Postcode: _____ Postcode: _____

This additional information will help to make sure we try to speak to a representative sample of the patients that are registered at this practice.

Are you? Male Female

Age: Group	Under 16	<input type="checkbox"/>	17 - 24	<input type="checkbox"/>
	25 - 34	<input type="checkbox"/>	35 - 44	<input type="checkbox"/>
	45 - 54	<input type="checkbox"/>	55 - 64	<input type="checkbox"/>
	65 - 74	<input type="checkbox"/>	75 - 84	<input type="checkbox"/>
	Over 84	<input type="checkbox"/>		<input type="checkbox"/>

To help us ensure our contact list is representative of our local community please indicate which of the following ethnic background you would most closely identify with?

White	<input type="checkbox"/>	Irish	<input type="checkbox"/>		
British Group	<input type="checkbox"/>				
Mixed					
White & Black Caribbean	<input type="checkbox"/>	White & Black African	<input type="checkbox"/>	White & Asian	<input type="checkbox"/>
Asian or Asian British					
Indian	<input type="checkbox"/>	Pakistani	<input type="checkbox"/>	Bangladeshi	<input type="checkbox"/>
Black or Black British					
Caribbean	<input type="checkbox"/>	African	<input type="checkbox"/>		
Chinese or other ethnic Group					
Chinese	<input type="checkbox"/>	Any Other	<input type="checkbox"/>		

How would you describe how often you come to the practice?

Regularly	<input type="checkbox"/>
Occasionally	<input type="checkbox"/>
Very rarely	<input type="checkbox"/>

Thank you.

Please note that no medical information or questions will be responded to.

The information you supply us will be used lawfully, in accordance with the Data Protection Act 1998. The Data Protection Act 1998 gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.

If you subsequently wish to be removed from the group please write to Mrs G Collins, Practice Manager.