# Barnard Newsletter

### PATIENT PARTICIPATION GROUP

#### **BARNARD HEALTH CENTRE**

43 Granville Road Sidcup DA14 4TA

SURGERY TELEPHONE NUMBER 020 8302 7721

#### WEBSITE:

www.barnardmedicalpractice.co.uk

#### **SURGERY OPENING TIMES:**

Monday-Friday 8.00am to 6.30pm Advance booked appointments available on Wednesday evenings 6.30pm to 8pm and Saturday mornings 8am to 12 noon

#### **DOCTORS & THEIR SPECIAL INTERESTS:**

#### Dr Sara Elizabeth Scott Partner

MB BS MRCGP DRCOG DFFP Westminster Hospital (London) 1985

#### Musculoskeletal problems; Women's Health

**Dr Holly Hutson** Partner

MB BS MA (Oxon) MRCGP DRCOG DFFP (Oxford) 1994

Mental Health problems; Diabetes

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#### **Dr Jessica Martin** Partner

BMedSci BMBS DRCOG DCH MRCGP (Nottingham) 1998

Skin problems, Asthma & COPD; Minor Surgery

#### **Dr Tara Kharib**

MBChB DFFP (Iraq) 1988

Family Planning and Women's Health

#### **Dr Richard Scott**

MB BS MRCGP FRCS DRCOG MSciT

Musculoskeletal problems; Minor Surgery

#### **Dr Asad Rahman**

BSc MBBS MRCPCH MRCGP Kings (London) 2001

Paediatrics

### Dr Mike Jobling

MBBS MRCPCH DCH DRCOG DFSRH (Newcastle) 2004

#### **NURSE PRACTITIONERS:**

Bridget McGuire

Family Planning; Cryotherapy

Julia McKeon

Family Planning; End of Life Care

#### **CLINICS:**

#### **Antenatal Clinic**

Tuesday and Thursday 14.00 - 17.40 Patients are seen by the midwife at the clinics by appointment and also by the doctors during surgery hours.

#### **Child Health Clinics**

Monday 9.30 - 10.30

Wednesday & Friday 9.30 - 11.30 At this open clinic a health visitor is available to

give advice and support re: your baby/child's health, growth and development.

#### **Asthma Clinic**

This is run by the practice nurse in conjunction with the doctors, by appointment only.

#### Diabetic Clinic

This is run by the practice nurse in conjunction with the doctors, by appointment only.

#### **Family Planning**

Contraceptive care is provided by all the doctors during surgery hours.

#### Well Women Clinic

This clinic is run by the nurses and health visitors for smears, postnatal checks and discussion for women's health issues.

#### Minor Surgery

The doctors carry out minor surgical procedures at the surgery by appointment and they will be happy to advise you on this.

#### **Repeat Prescriptions**

These are obtainable from the doctors by either

- ◆ Written application allowing 48 hours notice.
- ◆ Fax: 020 8309 6579.

Requests for repeat prescriptions cannot be taken by telephone.

# The question is, Do You Care?

### Nothing to fear in a Patients' Questionnaire

The practice will be endeavouring to collect email addresses of patients who will be invited to participate in a new patient questionnaire. There is guidance on how a practice should involve patients in this new venture. It starts with the following list of common questions and answers. The practice will be considering how to implement and progress this in discussion with the PPG.

### Why are you asking people for their contact details?

We would like to be able to contact people occasionally to ask them questions about the surgery and how well we are doing to identify areas for improvement.

#### Will my doctor see this information?

This information is purely to contact patients to ask them questions about the surgery, how well we are doing and ensure changes that are being made are patient focused. If your doctor is responsible for making some of the changes in the surgery they might see general patient feedback.

## Will the questions you ask me be medical or personal?

We will only ask general questions about the practice, such as short questionnaires.

### Who else will be able to access my contact details?

Your contact details will be kept safely and securely and will only be used for this purpose and will be not be shared with anyone else.

#### How often will you contact me?

Not very often but probably not more than annually.

# What is a patient group/patient participation group?

This is a group of volunteer patients who are involved in making sure the surgery provides the services its patients need.

### Do I have to leave my contact details?

No, but if you change your mind, please let us know.

# What if I no longer wish to be on the contact list or leave the surgery?

We will ask you to let us know by email if you do not wish to receive further messages.

#### **NEWS IN BRIEF**

### Forthgcoming holiday opening times EASTER

Friday 22nd April Closed Saturday 23rd April Closed Monday 25th April Closed

**ROYAL WEDDING** 

Friday 29th April Closed **MAY Bank Holiday** 

Monday 2nd May

WHITSUN

Monday 30th May Closed
In case of emergency contact

GRABa DOC on 020 8319 3030

#### **CLINICIANS' SURGERIES**

The Clinicians' morning surgeries have pre-bookable telephone appointments. These are for patients that feel they need to speak to a specific clinician about a matter which is non urgent. Urgent matters will be dealt with by the am or pm duty doctor on the day. Many am telephone appointments are available every day for this purpose. Unfortunately it is not possible for a specific clinician to respond on the same day.

Closed