

Partner Notification

If you are treated for a sexually transmitted infection it is important that relevant sexual partners are also treated. Staff will discuss this with you and work with you to help you find the best way to inform them.

Suggestions, Comments and Complaints

We welcome feedback about our service. If you would like to comment on any aspect of your care please speak to a member of staff who will do their best to help. Alternatively ask for a copy of our 'We Value Your Views' leaflet which includes a feedback section.

SOUTHERN TRUST GENITO URINARY MEDICINE CLINICS

John Mitchell Place
Hill Street
Newry
BT34 2BU

Clinical Zone
Ground Floor
Portadown Health and Care Centre
Tavanagh Avenue
Portadown
BT62 3BE

For further information:

Tel: 028 3083 4215

Email: gum@southerntrust.hscni.net

GUM CLINIC

Genito Urinary Medicine

Here to listen, not to tell

What does GUM offer?

GUM provides free sexual health advice, testing and treatment for genital infections and other sexually transmitted infections. All of the information given at the clinic is strictly CONFIDENTIAL. The clinic's computer system is separate from the rest of your medical records. The only medical record of a clinic visit is held on this computer system and only medical, nursing and health adviser staff who work in the clinic, will have access to patient records.



How do I access the Clinics?

We operate a booking system. To book a slot at one of our sessions please call **028 3083 4215**.

If your problem is urgent we will try to facilitate you at the next available clinic.

You do not have to be referred by your GP, but if your GP does write a referral letter, you will be notified of your booked slot and following your visit we will write back to your GP unless you tell us not to.

What tests are available?

We offer testing, advice and treatment for infections including:

- Chlamydia
- Herpes
- Syphilis
- Hepatitis
- Gonorrhoea
- Genital Warts
- HIV

Many people attend the clinic with conditions which are not sexually transmitted, such as thrush, bacterial vaginosis and other genital skin conditions.

We also provide:

- Vaccinations against Hepatitis A and B
- Pregnancy testing
- Emergency Hormonal Contraception
- Free condoms to clinic patients
- Access to Post Exposure Prophylaxis following sexual exposure to HIV (PEPSE).

What happens at the Clinic?

You are seen in order of arrival for your booked slot. Please allow approximately two hours for your visit. When you arrive at reception you will be asked to complete a registration form. It is important that you give us reliable contact details (ie. name, address, or mobile number).

There are occasions when a medical student or other trainee may be present in clinic on the day of your visit. If you do



not wish to have them present during your consultation or examination please inform a member of staff.

You will be asked about your concerns and also some personal questions about your sexual history. This is important to enable us to offer appropriate tests, treatments and advice as necessary.

If you decide to be tested for infections, the examination process will be explained and a chaperone offered. A chaperone is a member of staff who attends an intimate (genital) examination.

Routine tests can include swabs, a urine sample and blood tests.

Men should have held off passing urine for at least two hours before seeing the doctor or nurse.

Results

Some results may be available on the day of your visit and you may be asked to wait for these. Treatment, if required, is free. Other results will be back within two weeks of your visit. We will use your mobile number to contact you with your results unless you want to use some other way. The doctor or nurse who takes your tests will discuss this with you.

