

**Downe Health Centre – Patient Experience Survey 2017**

1. Have you had a face to face, telephone consultation or a prescription from the surgery within the past 12 months?

Yes

No

2. Would you recommend our surgery to someone who has just moved into the area?

Extremely Likely

Likely

Neither likely or unlikely

Unlikely

Extremely unlikely

Don't know

3. Please can you tell us the main reason for this answer you have given in question 2?

4. If you have been in any of the practice's consultation rooms, how have you found the temperature?

Too Hot

No problem

Too Cold

5. Are you aware that Antibiotics should not be used to treat viral infections eg colds and flus?

Yes

No

6. Any further comments you would like to add or any recommendations that you feel might improve the service that we provide at the surgery.