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03/06/2021

Dear Patient / Guardian,

<u>Important Information About Your GP Surgery - Dr Maher Shakarchi's Practice</u> The Belgrave Medical Centre,13 Pimlico Road, London, SW1W 8NA

I am writing to provide you with some important information about Dr Maher Shakarchi's Practice, The Belgrave Medical Centre,13 Pimlico Road, London, SW1W 8NA.

North West London CCG has been informed that **Dr Maher Shakarchi's Practice** took the difficult decision to dissolve the partnership at short notice, for personal reasons. As a result of this the contract that **Dr Maher Shakarchi's Practice** held has been terminated and the practice closed on Monday 31 May 2021. This means you will not be able to access services from Dr Maher Shakarchi's Practice.

Where can I now get GP and nurse appointments?

The CCG has made arrangements for you to access primary medical services from another provider during this period. Our priority is to ensure that patients registered at the surgery continue to received high quality and consistent care.

From 8am Tuesday 1 June 2021, you can access GP services from Dr Victoria Muir's Practice, which is located in the same building. This Practice will provide services and take over their care for **four** weeks, from Tuesday 1 June 2021. You will continue to access services, i.e. be able to book an appointment, consult with a healthcare professional, order and receive repeat prescriptions as you would normally do. The GPs will have full access to the patient medical records and the phone number for contacting the surgery will remain the same - **020 7824 8827.**

Opening hours: Monday 08:00 – 20:00, Tuesday – Thursday: 08:00 -19:00, Friday 08:00 – 18:30 Saturdays: 09:00 – 14:00.

Because of the ongoing situation with Coronavirus, if you think you need GP services you should call first or visit the practice website at https://www.drvictoriamuir.co.uk

This arrangement with Dr Victoria Muir's Practice will continue in the short term, and a longer term care-taking provider will be commissioned, to provide sufficient time to allow the CCG to engage with registered patients about the future arrangements for the practice. This unfortunate situation has arisen suddenly, but there will be future communication advising you further about the longer term plan for the practice. In addition, the CCG will be contacting patients to get your feedback about how you may want to receive GP services in the future.

You do not need to reregister with another GP practice yet however your right to choose another surgery remains and you can choose to register with another practice in the area, provided you live within their practice boundary.

A list of local GP practices is attached at the end of this letter for your reference and you can also use NHS Website; **www.nhs.uk_**to find a practice near you. If you need care outside of the usual surgery opening hours, outlined above, please call NHS 111 and you will be re-directed to a service to help you.

If you have any concerns you would like to raise with the CCG please contact us on Tel: 020 7150 8300 or via Email: nwlccg.lon-nw-pcc@nhs.net

Please accept my sincere apologies for any inconvenience this causes you.

Kind regards,

Michael Nelson

Assistant Head of Primary Care Commissioning

NHS North West London Clinical Commissioning Group

List of Central & West London Practices within a 1.0 Mile radius of Dr Maher Shakarchi's Practice

Practice Name	Address	Telephone Number	Miles from current practice location
Dr Victoria Muir's Practice	Belgrave Medical Centre, 13 Pimlico Road, London, Greater London, SW1W 8NA	020 7730 7030	0 miles away
The Belgravia Surgery	26 Eccleston Street, London, Greater London, SW1W 9PY	020 7590 8000	0.3 miles away
Victoria Medical Centre	29 Upper Tachbrook Street, London, Greater London, SW1V 1SN	020 7834 2298	0.6 miles away
Pimlico Health At The Marven Surgery	46-50 Lupus Street, London, Greater London, SW1V 3EB	020 7834 6969	0.6 miles away
Knightsbridge Medical Centre	71-75 Pavilion Road, London, Greater London, SW1X 0ET	020 8237 2600	0.6 miles away
The Chelsea Practice	30 Flood Walk, London, Greater London, SW3 5RR	020 7349 7330	0.7 miles away
Millbank Medical Centre	20 Page Street, London, Greater London, SW1P 4EN	020 7834 5502	0.9 miles away
Imperial College Health Centre	40 Princes Gardens, London, Greater London, SW7 1LY	020 7584 6301	1 mile away