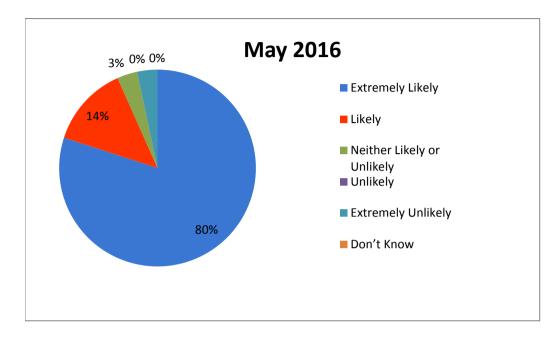
## Friends And Family Test - May 2016



## **Hand Written Cards**

Options	Total	
Extremely Likely	24	
Likely	4	
Neither Likely or Unlikely	1	
Unlikely	0	
Extremely Unlikely	1	
Don't Know	0	

## **Comments**

Usually get an appointment quickly. Staff are efficient.

Short wait for appointments, very good in emergency or urgent situations.

Good Service and Reliable people

Really helpful

**Good Practice** 

The Reception Staff are always extremely, helpful, caring and are always welcoming with a friendly smile.