**How to request a certificate if required for urgent travel**

Request a certificate only if:

* you have had both doses of the COVID-19 vaccine (you should wait 5 days after your second dose before requesting it)
* you urgently need to travel to a country which requires vaccine certification
* you are not able to either quarantine or provide tests to meet country entry requirements

Call **0300 303 5667** to request a vaccination certificate for essential international travel.

It can take up to 10 working days for a certificate to arrive. No requests can be fast tracked and certificates cannot be collected.

You can call 7 days a week between 9am and 5pm.

Calls from landlines are typically charged between 2p and 10p per minute. Calls from mobiles typically cost between 10p and 40p per minute. Calls from landlines and mobiles are included in free call packages.

We are working with the UK Government to enable Welsh citizens to use the NHS App to show their vaccination status. This will be available shortly.

Do not request a vaccination certificate from your GP or vaccination centre. They cannot provide letters showing your COVID-19 vaccination status.

**If you have not been fully vaccinated**

If you haven’t completed your vaccine course, please continue to follow existing entry requirements. Most countries will accept either testing or quarantine as alternatives to vaccination certification.

You need to carefully research the requirements of your destination country before travelling.

Further details on entry requirements can be found on the [**GOV.UK foreign travel advice pages**](https://www.gov.uk/foreign-travel-advice) and on the websites of your destination country.

[**See travel advice for British people travelling abroad during the pandemic**](https://www.gov.uk/guidance/travel-advice-novel-coronavirus).

**Children**

Children cannot get COVID-19 vaccination status, as they are not currently being vaccinated.

If you’re travelling abroad you may need to show proof of a COVID-19 test.

**If you are registered with a GP in England**

[**If you live in Wales but are registered with a GP in England you may need to access the NHS App system for England**](https://www.gov.uk/guidance/demonstrating-your-covid-19-vaccination-status-when-travelling-abroad). We may not have access to your vaccination record.

**Returning to the United Kingdom after travelling**

Even if you’ve been vaccinated, you still have to follow the same requirements as non-vaccinated people when you return to the UK.

[**Make sure you familiarise yourself with the rules for foreign travel to and from Wales**](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgov.wales%2Frules-foreign-travel-and-wales-coronavirus-covid-19&data=04%7C01%7Chss-web%40gov.wales%7C7ee2363a1abc4954485108d91b6f50b2%7Ca2cc36c592804ae78887d06dab89216b%7C0%7C0%7C637570987163124237%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=4SHDKyydQjlZB%2B2TvikcgiHnCoZkd8Sef%2BfB9G4MSvo%3D&reserved=0)**.**

**Protecting your data**

Your COVID-19 post vaccination status letter that you request via the Welsh vaccine certification service centre has been produced and printed with a range of embedded security features to help prevent fraud. It includes a barcode which provides a unique reference that can be used to verify your individual COVID vaccination record.

[**Vaccination statement status service privacy notice**](https://gov.wales/covid-19-vaccination-status-statement-service-privacy-notice)

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