

PATIENT PARTICIPATION GROUP (PPG) – ARGYLE PRACTICE

MINUTES OF THE MEETING HELD ON MONDAY DECEMBER 16TH. 2019

Attendees : Judith Scourfield (Practice Manager), Rose Blackburn, Tony Wales, Lucie Jane Welhan (Health Board) Dennis Evans (Chair).

Apologies : Jenny Nicholas

Also attending – Barry John and Lyn Edwards (VC Gallery)

Introductions : Chair welcomed Barry and Lyn to the meeting and thanked them for attending.

3. Talk on the VC Gallery - Barry gave a very interesting talk on the VC Gallery, how it became established, how it is funded and the type of activities that are carried out on a daily basis. We were informed that it was important that people could just use the building for an opportunity just to chat to other people, do some art- work but just to meet without any pressure being put on them.

The location of the Gallery was seen as very important right in the middle of Pembroke Dock giving fairly easy access to those who wanted to use the facility. Other venues were and are under consideration for example the vacant rooms at the Argyle Surgery but it was considered that a central location was desirable.

Funding was an issue and Barry informed us that he is in constant negotiations with various groups and organisation regarding funding provision.

A question and answer session followed the talk and the PPG were in full support for the work that the VC Gallery is providing, not only for Veterans but for all who felt a need to use the facility.

TW asked the question – how would people new to the area know about the facility? We were informed that veterans would probably be aware but providing information to others was seen as a potential problem.

4. Matters Arising –

(a) Appointment system – Judith informed us that further meetings were being arranged in January to discuss the system. However, we were told that everyone queuing up in the morning were given an appointment for that day. Some were seen in the morning, but others were given slots later in the day.

(b) Practice Newsletter – The Committee felt that the newsletter was a very useful in letting the patient population more aware of what the Practice is making available. A suggestion was made that the work of the VC Gallery could feature in the next edition.

5. School – No progress made on this item – Judith to follow up.

6. Date of next meeting – February 10th 2020 at 5pm at the surgery.