

# Burn Referral / Discussion Guideline: How to refer to Salisbury Burns Unit

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## STEP 1

### Assess the wound

#### History

Allergies  
Medications  
Past medical History  
Last meal (time)  
Events/Environment  
related to injury

#### Wound

Inspect wound  
**First aid: cool running water for at least 20 minutes but keep patient warm.**  
Use cling film as a temporary covering.

#### Burn Injury

Date & Time  
Cause  
Affected areas  
Size  
Depth  
First Aid Measures  
Other Injuries

#### Psychosocial

Social Concerns  
Safeguarding concerns  
Psychiatric history  
Substance misuse history  
Next of Kin

## STEP 2

### Photograph

- Open webpage <https://nww.mdsas.nhs.uk/burns/> and follow instructions
- Remove all dressings
- Download the **Secure Image Data (SID) App** from the App store or Android Store to take photos using a smart phone or tablet
- Scan the QR code from the computer using the SID App on the phone
- Follow the simple instructions to upload photos
- Click to send referral and photo



Telemedicine for Burns Referral is available to all referring clinicians.  
For referral criteria see: [South West Burn Care Network](#)

## STEP 3

### Referral discussion

If your referral needs **immediate** attention (e.g. life or limb threatening injuries), please call 01722 336262 and ask to speak to the Burns Consultant on call.

For all other referrals:

Mon to Sun

- 0800 – 1700 call 01722 336262 Bleep 1515  
1700 – 0800 call 01722 336262 Bleep 1029 for **adults** and Ext 2561 for **children**
- Leave your contact number so the Burns service can advise you on the referral