



Lochgilphead Medical Centre

Vision:

We aim to be at the forefront of modern general practice providing high quality, patient-centred primary care from birth to the end of life

Values



We put our patients at the heart of our practice caring for them through illness and supporting them to maintain a healthy lifestyle. Our aim is to provide rapid access to the right care when needed and continuity of care whenever possible across our whole team.



We maintain the highest professional standards in our practice and in daily life, constantly improving the way we deliver care to our patients.



When we make mistakes, we are open and honest. By acknowledging our failings, we can learn from them as individuals and as a team.



We invest in our staff to ensure they have a safe, supportive and rewarding workplace. Diversifying and developing our skills enables us to offer the best quality of care to all our patients.



We work as a team and communicate effectively to ensure we deliver the best standard of care to all our patients.



We are innovative and willing to change and develop to improve the quality of care we provide. We will use the best aspects of technology to improve the delivery of healthcare to our patients and ensure the sustainability of the practice.



We treat everyone as we would wish to be treated by others.

We are part of the community we serve