**Cadzow Health Centre, 187 Low Waters Road, Hamilton. ML3 7QQ**

**Telephone: 01698 327028**

[**www.cadzowhealthcentre.co.uk**](http://www.cadzowhealthcentre.co.uk)

**Opening Hours: Mon-Fri, 8 to 6 pm (Tues 7-6 pm) – excluding bank holidays**

**PRACTICE NEWSLETTER – WINTER 2010**

**GP Partners:**

Dr G Clokey, Dr A McShane

**Salaried GP:**

Dr Frances Lunny (from Feb 20)

**GP Registrars:**

Dr E Hanraads, Dr C McGowan

**Practice Manager** – Ann Wilson

**Advanced Nurse Practitioner** – Helen Glencorse

**Nurse Practitioner** – Theresa Fairbairn & Vicky Mackie

**Administrator** – Rachel Morrison

**Reception Staff:**

Mary Johnston, Gail Reilly, Claire Smith, Grace Pierce, Dawn Pickles, Vanessa Turner, Alison Woods.

**The reception staff are valued members of the team and have set protocols to follow. The clinicians all request that receptionists ask relevant questions when taking patient calls. The reasons are:-**

**To ensure that you receive the most appropriate medical care, from the most appropriate health professional and at the most appropriate time.**

**They will ask for some brief information to help ensure this.**

**Receptionists are bound, like all members of the practice team, by the same confidentiality rules.**

**Our receptionists are helpful and polite, please extend them the same courtesy.**

**This has been a challenging year for everyone but we have remained open throughout and strived to provide the best service we possibly can during this Covid Pandemic.**

**THE SURGERY IS CLOSED ON**:-

Friday 25/12/20 and Monday 28/12/20

and on

Friday 1/1/21 and Monday 4/1/21.

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If you have a medical emergency when the surgery is closed, please call NHS 24 on **(Freephone) 111**

**ORDERING YOUR REPEAT PRESCRIPTION**

![MC900198041[1]]()

YOU CAN ORDER YOUR REPEAT PRESCRIPTION USING ANY OF THE FOLLOWING:-

* PHONE THE SURGERY ANY TIME (24 HOUR LINE), SELECT OPTION 1 AND LEAVE YOUR REPEAT PRESCRIPTION REQUEST
* BY POST
* EXTERNAL MAIL BOX ACCESSIBLE TO PATIENTS AT ANY TIME
* ORDER ONLINE. IT’S EASY TO REGISTER – PLEASE SEE RECEPTION STAFF FOR DETAILS

**PLEASE REMEMBER AT LEAST 2 WORKING DAYS IS REQUIRED BEFORE COLLECTION OF YOUR PRESCRIPTION**

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**TRAVEL ADVICE – CURRENTLY SUSPENDED DUE TO COVID-19**

The surgery offers advice on vaccines required for travel abroad. **A MINIMUM OF 6 WEEKS** is required to allow time for vaccine orders and nurse availability. Not all vaccines are fee on the NHS so you may face a charge. It is vitally important that you advise us as early as possible about your travel as we need at least 6 weeks to ensure all vaccines are available and to allow time to make an appointment for the vaccinations. Thank you.

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WELCOME

Since our last newsletter there have been some changes in the team.

Dr McCartney has moved on to pastures new and we are welcoming Dr Frances Lunny to our team from February 2021. Dr Lunny has many years experience and will be a valued new team member.

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