Yellow Practice, Drumhar Health Centre Publication Scheme
Guide to information available through the Scottish Information Commissioner's Model Publication Scheme 2014

BMA Scotland – Guide to information available through the model publication scheme for GP Practices

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#### **Section 1: Introduction**

The Freedom of Information (Scotland) Act 2002 requires Scottish public authorities to produce and maintain a publication scheme. Authorities are under a legal obligation to:

- Publish the classes of information they make routinely available
- Tell the public how to access the information and what it might cost

The Yellow Practice has adopted the Model Publication Scheme 2014 produced by the Scottish Information Commissioner. The scheme has the Commissioner's approval until 31 May 2018.

You can see the model publication scheme on the Commissioner's website at <a href="https://www.itspublicknowledge.info/mps">www.itspublicknowledge.info/mps</a> or by contacting us at the address provided below.

The purpose of this Guide to Information is to:

- allow you to see what information is available (and what is not available) in relation to each class
- state what charges may be applied
- explain how you can find the information easily.
- provide contact details for enquiries and to get help with accessing the information
- explain how to request information we hold that has not been published.

#### **Section 2: About The Yellow Practice**

#### **General information**

Drs Cavanagh, Milne and Perry, Yellow Practice, Drumhar Health Centre, North Methven Street, Perth PH1 5PD; 01738 621726

The Practice is led by 3 GP partners, each providing a full range of GMS services to patients. They are supported by an academic GP (Lecturer in GP Practice at Dundee University), a salaried GP, Nurse Practitioner, 2 Practice Nurses and a Healthcare Assistant.

The Practice has a Practice Manager for the day-to-day running of the Practice business and for the strategic development, financial planning & business development planning functions.

There is a team of 5 administration staff led by the Assistant Practice Manager.

The practice opening hours are 08.00 hrs – 18.00 hrs Monday to Friday with additional early morning surgeries on Tuesdays and late opening on Mondays and Thursdays.

Outwith the above hours, NHS 24 is available on 111. This covers the period from 6.00pm – 8.00 am Monday to Friday and from 6.00 pm on Friday to 8.00 am on Monday, plus designated Public Holidays and PLT afternoons.

Concerns or complaints about the services we provide can be made directly to the practice by contacting Mrs Sally MacKenzie, Practice Manager or to the Complaints Department at NHS Tayside.

#### Constitution

This GP practice is constituted under the National Health Services (Scotland) Act 1978 and is contracted by NHS Tayside to provide primary medical services under GMS regulations.

#### How the practice is run

Clinical decisions are made by medical and nursing staff, mindful of NHS Tayside, General Medical Council and Nursing and Midwifery Council guidance.

Dr Eleanor Cavanagh MB ChB Edin 1986; DRCOG is Senior Partner and has been with the Practice for 22 years.

Dr Michael Milne Mb ChB Aber 1989; MRCGP has been a partner for 20 years and

Dr Mark Perry MB ChB Aber 1997; DRCOG; MRCGP; MRCS has been with the team for 7 years.

The Business/Practice Manager is responsible for the day to day running of the practice business and for the strategic development, financial planning and business development planning functions.

Under our contract of services with NHS Tayside we are obligated to meet the requirements of this contract and must provide information to support this to the NHS board. The practice is audited by Practitioners Services Division under Payment Verification processes which assess that payments made to practices are correct. PSD is responsible for providing assurance to NHS boards that the payments made on their behalf to GP practices are accurate and valid. The work conducted under Payment Verification includes patient registration checks, documentary checks, trend analysis, and practice visits.

General practitioners have a duty of care to their patients and are registered with the General Medical Council and follow the standards and good medical practice guidelines laid down by the GMC, including the requirements set out in the GMC guidance *Duties of a Doctor* (<a href="http://www.gmc-uk.org/guidance/good\_medical\_practice/duties\_of\_a\_doctor.asp">http://www.gmc-uk.org/guidance/good\_medical\_practice/duties\_of\_a\_doctor.asp</a>).

#### Section 3: Our functions and services

NHS Boards contract with GP practices to provide primary care services to patients. The Yellow Practice holds a General Medical contract with NHS Tayside. Under this contract we provide primary medical services to patients that reside in the areas of Perth, Scone, Almondbank & Luncarty. Our Practice leaflet is available to collect at reception with full details of our services on our website:

http://www.yellowpracticeperth.co.uk/



Drs Cavanagh, Milne and Perry hold the contract for services with the NHS board and are responsible for fulfilling the obligations of the contract. The "General Medical Services (http://www.legislation.gov.uk/ssi/2004/115/ Regulations outline our responsibilities under our contract. The payment arrangements under our contract are contained in the GMS: Statement of Financial Entitlements (the current year's SFE can be found on the NHS Scotland website (http://www.show.scot.nhs.uk/publications/publication.asp)"].

This practice participates in the Quality and Outcomes Framework. Funding under the QOF is dependent on achievement against a variety of clinical and non-clinical indicators.

This practice aims to take account of NHS Quality and Improvement Scotland standards and guidance, Scottish Intercollegiate Guidelines Network (SIGN) guidelines relevant to general practice, and Scottish Government Health Directorates service strategies and frameworks.

Under our contract with NHS Tayside we provide a range of services to our patients, including:

#### **GP Services**

Routine 10 minute consultations Urgent, On The Day Appointments Home Visits Private Medicals Cervical Smears Chronic Disease Consultations Minor Surgery Acupuncture

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Childhood Screening Completion of Medical Records

Contraceptive Services
Antenatal Care

Maternity Services
Palliative Care

**Nurse Team Services** 

Routine 10 minute consultations Chronic Disease Management

Cryotherapy Travel Health Clinic Health Promotion Pregnancy Testing Cervical Cytology Wound Care

Investigations to aid diagnosis and treatment monitoring, including Venepuncture, ECG, Spirometry & anticoagulant monitoring.

Clinical Supervision Travel Health Care

Vaccinations

Additionally we provide the following Enhanced Services:

Palliative Care Childhood vaccinations & Immunisations

Osteoporosis Near Patient Testing
Ethnicity Monitoring Management Information

Diabetes Cancer

Doctor Extended Hours Minor Surgery

Flu Immunisations

It is important to note that this range of services may be subject to change and may not always be available.

#### Information Sharing:

The Practice complies with data protection and Access to Medical Records Legislation. Identifiable information about you will only be shared with others in the following circumstances:

- To provide further medical treatment for you e.g. from District Nurses and hospital services.
- To help you get other services e.g. from the Social Work dept. This requires your consent.
- When we have a duty to others e.g. in child protection cases.
- Anonymised patient information will also be used at local and national level to help the Health Board and Government plan services e.g. for diabetic care. If you do not wish anonymous information about you to be used in such a way, please let us know.
- When the surgery is closed NHS24 or Accident & Emergency can access your Emergency Care Summary. Please tell the surgery if you do not want your summary accessed by the emergency care.

The Practice is an accredited training practice for undergraduate students.

The Practice uses the NHS Tayside recommended Interpreter Services and should patients require this service they are asked to make a double appointment at time of booking to ensure adequate time for the consultation.

Patients can access the Practice services in the following manner:

- In person by attending Drumhar Health Centre where Practice Reception is open from 08.00hrs – 18.00hrs Monday – Friday (closed 12 noon – 13.00 hrs on Friday);
- By Telephoning the Practice on 01738 621726 during the above hours;

#### Section 4: How we take decisions and what we have decided

The Practice Management Team meet weekly to debate any ongoing issues or to make decisions.

Meetings are held monthly with HV staff, weekly with DN staff and multidisciplinary meetings are held two-monthly with Practice Staff.

Patients are notified of new decisions etc reflecting on the service delivery of the Practice via notices and the Practice Newsletter which comes out quarterly or the Practice website. Suggestions or comment can be made by letter, email or in person to

Mrs Sally MacKenzie Practice Manager Yellow Practice Drumhar Health Centre North Methven Street PERTH PH1 5PD

Patients were made aware of the extended hours facilities in which the Practice participate and the longer opening hours of the Practice.

Please see Section 14 - Classes of information for further details.

# Section 5: What we spend and how we spend it

The Yellow Practice receives funding from NHS sources to provide NHS services to patients. We do not charge patients for NHS services. Details of our NHS funding can be requested from the practice, please see *Section 14 – Classes of information* for further details.

#### Section 6: Accessing information under this scheme

Information available under our guide to information will normally be available through the routes described below. Section 14 – Classes of Information provides more details on the information available under the scheme, along with additional guidance on how the information falling with each "class" may be accessed.

#### Online

Most information listed in our publication scheme is available to download from our practice website http:// <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a>. If you have any difficulty accessing information online please contact us by an alternative route.

#### By phone

Information can also be requested from us over the telephone. Please call **01738 62726** to request information available under this scheme.

#### By post

All information under the scheme will normally be available in paper copy form, but please consider the impact on the environment. Please address your request to:

Practice Manager
The Yellow Practice
Drumhar Health Centre Perth PH1 5PD
Telephone 8am to 6pm Monday to Friday. Fax: 01738 643969
Telephone out with surgery hours NHS 24 – 111

When writing to us to request information, please include your name and address, full details of the information or documents you would like to receive, and any fee payable (see *Section 6: Our charging policy* for further information on fees). Please also include a telephone number so we can telephone you to clarify any details, if necessary.

#### Advice and assistance

If you have any difficulty identifying the information you want to access, then please contact the practice by one of the methods listed above.

Mrs Sally MacKenzie Practice Manager Yellow Practice Drumhar Health Centre North Methven Street PERTH PH1 5PD

### Section 7: Information that we may withhold

All information covered by our guide to information can either be accessed through our website, or will be processed promptly and provided as soon as possible following our receipt of your request.

Our aim in maintaining this guide is to be as open as possible. You should note, however, that there may be circumstances where information will be withheld from one of the classes of information listed in *Section 14 – Classes of Information*. Information will only be withheld where permitted by The Freedom of Information (Scotland) Act 2002 (FOISA).

Information may be withheld, for example, where its disclosure would breach the law of confidentiality or harm an organisation's commercial interests. Information may also be withheld if it is another person's personal information, and its release would breach data protection legislation.

Information would not be disclosed in the following examples:

- Requests for information that is contained in patient medical records. However, you
  do have the right to request your own medical records, see Section 13 How to
  access information which is not available under this scheme.
- Requests for information relating to private income of practice partners or practice staff
- Requests for financial information that would likely prejudice substantially the commercial interests of any person

Additionally, section 25 of FOISA provides an absolute exemption which allows our practice to refuse to deal with a request where the requested information is already reasonably obtainable elsewhere, even where a fee may be charged. Information provided in the publication scheme is considered reasonably obtainable.

Whenever information is withheld we will inform you of this, and will set out why it was not appropriate for that information to be disclosed. Even where information is withheld it may, in many cases, be possible to provide copies with the withheld information edited out.

If you wish to complain about any information which has been withheld from you, please refer to Section 10 – Complaints.

### Section 8: Our charging policy

Unless otherwise stated in Section 14 – Classes of Information, all information contained within our guide is available from us free of charge "where it can be downloaded from our website or from the practice premises where it can be sent to you electronically by email.

We reserve the right to impose charges for providing information in paper copy or on computer disc. Charges will reflect the actual costs of reproduction and postage to the practice, as set out below.

In the event that a charge is to be levied, you will be advised of the charge and how it has been calculated. Information will not be provided to you until payment has been received.

# Reproduction costs:

Where charges are applied, photocopied information will be charged at a standard rate of 10p per A4 paper (black and white copy) and 30p per A4 paper (colour copy).

Computer discs will be charged at the rate of £1.00 per CD-Rom.

### Postage cost:

We will pass on postage charges to the requester at the cost to the practice of sending the information by first class post.

## Section 9: Our copyright policy

The Yellow Practice holds the copyright for the vast majority of information in this guide to information. All of this information can be copied or reproduced without our formal permission, provided it is copied or reproduced accurately, is not used in a misleading context, and provided that the source of the material is identified.

The guide may, however, contain information where the copyright holder is not The Yellow Practice. In most cases the copyright holder will be obvious from the documents. In cases where the copyright is unclear, however, it is the responsibility of the person accessing the information to locate and seek the permission of the copyright holder before reproducing the material or in any other way breaching the rights of the copyright holder. Wherever possible, this scheme will indicate where we do not own the copyright on documents within Section 14 – Classes of Information.

Information about Crown copyright material is available on the website of the Queens Printer for Scotland at www.oqps.gov.uk. We can provide you with a copy of this information if you do not have internet access.

### Section 10: Our records management and disposal policy

All information at the The Yellow Practice is held, retained and destroyed in accordance with Scottish Government – Records Management: NHS Code of Practice (Scotland). Confidentiality of patient information is maintained in accordance with the NHS (Scotland) Act 1978 Directions on the Confidentiality and Disclosure of Information: General Medical Services, Primary Medical Services Section 17C Agreements and Health Boards Primary Medical Services Contracts. These documents are available on the NHS Scotland website (http://www.show.scot.nhs.uk).

#### Section 11: Feedback

The Yellow Practice is required to review our guide to information from time to time. As a result, we welcome feedback on how we can develop our guide further. If you would like to comment on any aspect of this guide to information, then please contact us. You may, for example wish to tell us about:

- other information that you would like to see included in the guide
- whether you found the guide easy to use
- whether you found the guide to information useful
- whether our staff were helpful
- other ways in which our guide to information can be improved

Please send any comments or suggestions to

Mrs Sally MacKenzie Practice Manager Yellow Practice Drumhar Health Centre North Methven Street PERTH PH1 5PD

sally.steedman@nhs.net

#### **Section 12: Complaints**

Our aim is to make our guide to information as user-friendly as possible, and we hope that you can access all the information we publish with ease. If you do wish to complain about any aspect of the guide, however, then please contact us, and we will try and resolve your complaint as quickly as possible. You can contact:

Mrs Sally MacKenzie Practice Manager Yellow Practice Drumhar Health Centre North Methven Street PERTH PH1 5PD

Any complaint will be acknowledged within two working days of receipt and we will respond in full within twenty working days.

You have legal rights to access information under this guide and a right of appeal to the Scottish Information Commissioner if you are dissatisfied with our response. These rights apply only to information requests made in writing\* or another recordable format. If you are unhappy with our responses to your request you can ask us to review it and if you are still unhappy, you can make an appeal to the Scottish Information Commissioner.

The Commissioner's website has a guide to this three step process, and she operates an enquiry service on Monday to Friday from 9:00am to 5:00pm. The Commissioner's office can be contacted as follows:

#### **Scottish Information Commissioner**

Kinburn Castle Doubledykes Road St Andrews Fife KY16 9DS

**Telephone** 01334 464610

Email enquiries@itspublicknowledge.info
Website www.itspublicknowledge.info

#### Section 13: How to access information which is not available under this scheme

If the information you are seeking is not available under this guide to information, then you may wish to request it from us. The Freedom of Information (Scotland) Act 2002 (FOISA) provides you with a right of access to the information we hold, subject to certain exemptions. The Environmental Information (Scotland) Regulations 2004 (EIRs) separately provide a right of access to the environmental information we hold, while the Data Protection Act 1998 (DPA) provides a right of access to any personal information about you that we hold. Again, these rights are subject to certain exceptions or exemptions.

Should you wish to request a copy of any information that we hold that is not available under this scheme, please write to

Mrs Sally MacKenzie Practice Manager Yellow Practice Drumhar Health Centre North Methven Street PERTH PH1 5PD

### Charges for information which is not available under the guide

The charges for information which is available under this guide are set out under Section 8 – Our Charging Policy. Fees for information that is not available under this guide are outlined in The Freedom of Information (Fees for Required Disclosure) (Scotland) Regulations 2004. If you submit a request to us for information which is not available under the Model Publication Scheme 2014 the charges will be based on the following calculations:

### General information requests

- There will be no charge for information requests which cost us £100 or less to process.
- Where information costs between £100 and £600 to provide you may be asked to pay 10% of the cost. That is, if you were to ask for information that cost us £600 to provide, you would be asked to pay £50, calculated on the basis of a waiver for the first £100 and 10% of the remaining £500.
- We are not obliged to respond to requests which will cost us over £600 to process.
- In calculating any fee, staff time will be calculated at actual cost per staff member hourly salary rate to a maximum of £15 per person per hour.
- We do not charge for the time to determine whether we hold the information requested, nor for the time it takes to decide whether the information can be released. Charges may be made for locating, retrieving and providing information to you.
- In the event that we decide to impose a charge we will issue you with notification of the charge (a fees notice) and how it has been calculated. You will have three months from the date of issue of the fees notice in which to decide whether to pay the charge.

<sup>\*</sup>verbal requests for environmental information carry similar rights.

The information will be provided to you on payment of the charge. If you decide not to proceed with the request there will be no charge to you.

#### Charges for environmental information

We do not charge for the time to determine whether we hold the information requested, nor for the time it takes to decide whether the information can be released.

In the event that we decide to impose a charge we will issue you with notification of the charge and how it has been calculated. The information will be provided to you on payment of the charge. If you decide not to proceed with the request there will be no charge to you.

Charges are calculated on the basis of the actual cost to the authority of providing the information.

- Photocopying is charged at 10p per A4 sheet for black and white copying, 30p per A4 sheet for colour copying.
- Postage is charged at actual rate for first class mail.
- Staff time is calculated at actual cost per staff member hourly salary rate to a maximum of £15 per person per hour.

The first £100 worth of information will be provided to you without charge.

Where information costs between £100 and £600 to provide you will be asked to pay 10% of the cost. That is, if you were to ask for information that cost us £600 to provide, you would be asked to pay £50 calculated on the basis of a waiver for the first £100 and 10% of the remaining £500.

Where it would cost more than £600 to provide the information to you, however, we will ask you to pay the full cost of providing the information, with no waiver for any portion of the cost.

### Requests for your own personal data

While you cannot request personal data under the FOISA you are entitled to request your own personal data under the DPA. Under the DPA you can request your personal information from The Yellow Practice. We reserve the right to charge a maximum of £50 for requests for an individual's own personal information.

### Section 14 - Classes of information

The Freedom of Information (Scotland) Act, 2002 requires a publication scheme to specify the classes of information the Public Authority already publishes or intends to publish. Our intention is to publish as much information as possible through our guide to information, where there is known to be public interest. However, exemptions under the Freedom of Information (Scotland) Act, 2002 may allow us to withhold some information, as indicated in Section 7: Information that we may withhold.

We publish information that we hold within the following classes:

Class 1: About The Yellow Practice

Class 2: How we deliver our function and services

Class 3: How we take decisions and what we have decided

Class 4: What we spend and how we spend it

Class 5: How we manage our human, physical and information resources

Class 6: How we procure goods and services from external providers

Class 7: How we are performing

Class 8: Our commercial publications

Once information is published under a class we will continue to make it available for the current and previous two financial years.

Where information has been updated or superseded, only the current version will be available. If you would like to see previous versions, you may make a request to us for that information.

Class 1: About The Yellow Practice	
	on about The Yellow Practice, who we are, where to find us, e managed and our external relations.
The information we publish under this class	How to access it
Practice name, address and contact details	Information contained in section 2 of this document and our practice leaflet.
	This information is available by email and post and it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Organisational structure, roles and responsibilities of partners	Information contained in section 2 of this document and our practice leaflet. and it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Practice opening hours	Information contained in section 2 of this document and our practice leaflet.  This information is available by email and and it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Contact details for patients and complaints functions	and it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Publication scheme and guide to information	This information is available by email and post. The Model Publication Scheme 2014 is available on the Information Commissioner's website. it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Charging schedule for published information	
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Contact details and advice about how to request information	Information contained in section 6 of this document and our practice leaflet.  This information is available by email and post it is also
	available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Charging schedule for environmental information	Information contained in section 13 of this document and our practice leaflet.
	This information is available by email and post it is also

	available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Legal/contractual framework for the authority	Information contained in section 2 of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Description of practice governance/decision making structures	Information contained in section 2 of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Names of, responsibilities of and (work-related) biographical details of the	Information contained in section 2 of this document and our practice leaflet.
people who make strategic and operational decisions about the performance of function and/or delivery of services	This information is available by email and it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Governance polices	Information contained in section 2 of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Strategic planning processes	Information contained in section 4 of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Accountability relationships, including reports to regulators	Information contained in section 2 of this document and our practice leaflet.
regulators	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Class 2: How we deliver ou	r functions and services
	tion about our work, our strategy and policies for delivering formation for our services users.
The information we publish under this class	How to access it

Description of practice functions, including statutory basis for them	Information contained in sections 2 and 3 of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Strategies, policies and internal staff procedure for performing statutory	Information contained in sections 2 and 3 of this document and our practice leaflet.
functions	This information is available by email and post. It is also available from our GP practice.
How to report a concern to the practice	Information contained in section 2 of this document and our practice leaflet.
	This information is available by email and post. it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Reports of the practice's exercise of its functions	[If the practice does hold this information it should be specified here, alternatively state "The practice does not hold this information."]
	Where information is available it can be provided by email and post [insert "it is also available on our practice website [provide specific link]." where appropriate]. It may also available from our GP practice.
List of services, including statutory basis for them	Information contained in sections 2 and 3 of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Service policies and internal staff policies	Information contained in sections 2 and 3 of this document and our practice leaflet.
	This information is available by email and postIt is also available from our GP practice.
Service schedules and delivery plans	Information contained in sections 2 and 3 of this document and our practice leaflet.
	This information is available by email and post. It is also available from our GP practice.
Information for patients, including how to access services	Information contained in sections 2 and 3of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Service fees and charges	Information contained in sections 5 of this document and our practice leaflet.
	This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.

Class 3: How the practice t	akes decisions and what it has decided
Class description: Informa and how we involve others	tion about the decisions we take, how we make decisions
The information we publish under this class	How to access it
Decisions taken by the practice: agendas, reports, papers, and minutes of meetings (that do not contain confidential patient information)	Note for practices: Practices should make available minutes of meetings. If these contain any information that would be exempt under the Act then these sections should be redacted prior to publication.
	Information contained in section 4 of this document.
Public consultation and engagement strategies	This information is available by email and post. It is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.  Information contained in sections 4 of this document and our practice leaflet.
	This information is available by email and post. It is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Class 4: What the practice	spends and how it spends it
	ation about our strategy, and management of, financial il to explain how we spend public money and what has
The information we publish under this class	How to access it
Details on NHS funding received by the practice and the cost of operating our NHS contract	Note for practices when competing this section: The Model Publication Scheme does not require individual salaries or income (including information from which this can easily be deduced) to be proactively published.
	Practices should make a note in this class to explain the above and to remind the public they have the right to request information under the Act. GPs will be free at that point to apply exemptions and the requester has the right to appeal to the Information Commissioner.
	Each GP should also consider what they can publish/release which gives the public as much information as possible on the cost of services, without disclosing personal information. There should be no reason why the practice cannot publish details of their NHS funding.

	This information is available by email and post It is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Cost of running the practice	Note for practices when completing this section
	This information is available by email and post. It is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Purchaser equipment and supplies	This information is available it can be provided by email and post. It may also available from our GP practice
Purchasing plans and capital funding	We do not hold this information
Expenses policies and procedures	This information is available by email and post. It is also available from our GP practice.
Staff pay and grading structure	We do not operate a pay/grading structure for our staff."

# Class 5: How the practice manages its human, physical and information resources

**Class description:** Information about how we manage the human, physical and information resources of the authority

The information we publish under this class	How to access it
Strategy and management of human resources	This information is available by email and post.It is also available from our GP practice.
Staffing structure	Information contained in section 2 of this document.  This information is available by email and post. It is also excited the form our CR prostice.
Human resources policies, procedures and guidelines (recruitment, performance, management, promotion, pensions, discipline, grievance, staff development)	available from our GP practice.  This information is available by email and post . It is also available from our GP practice.
Management of the practice premises	This information is available by email and post [insert "it is also available on our practice website [provide specific link]." where appropriate]. It is also available from our GP practice.
Premises maintenance arrangements	We do not hold this information
Records management policy	Information contained in sections 10 of this document.  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Information governance	Information contained in sections 5 of this document.  This information is available by email and post it is also available on our practice website

	http://www.yellowpracticeperth.co.uk/]. It is also available
	from our GP practice.
	The state of the s
Class 6: How the practice p	rocures goods and services from external providers
Class description: Information contacts with external provide	ation about how we procure goods and services, and our
The information we publish under this class	How to access it
Procurement policies and procedures	This information is available it can be provided by email and post. it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
Invitations to tender	[This information is available it can be provided by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.
List of contracts that have gone through formal tendering, including details	We do not hold this information
Class 7: How our practice is	s performing
	- F
Class description: Informa and how well it delivers its fur	tion about how the authority performs as an organisation,
	ictions and services
The information we publish under this class	How to access it
The information we	How to access it  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.It is also available from our GP
The information we publish under this class  External reports, reports for NHS boards, annual reports, and performance	How to access it  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available
The information we publish under this class  External reports, reports for NHS boards, annual reports, and performance statements  Quality and Outcomes	How to access it  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice. It is also available from our GP practice.  Note for practices: While this information is held by other bodies it should
The information we publish under this class  External reports, reports for NHS boards, annual reports, and performance statements  Quality and Outcomes	How to access it  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.  Note for practices: While this information is held by other bodies it should also be available from practices.  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice. It is also available from our GP practice.
The information we publish under this class  External reports, reports for NHS boards, annual reports, and performance statements  Quality and Outcomes Framework achievement  Class 8: Our commercial pu	How to access it  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.  Note for practices: While this information is held by other bodies it should also be available from practices.  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice. It is also available from our GP practice.
The information we publish under this class  External reports, reports for NHS boards, annual reports, and performance statements  Quality and Outcomes Framework achievement  Class 8: Our commercial put	How to access it  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.  Note for practices: While this information is held by other bodies it should also be available from practices.  This information is available by email and post it is also available on our practice website <a href="http://www.yellowpracticeperth.co.uk/">http://www.yellowpracticeperth.co.uk/</a> It is also available from our GP practice.  Iblications