

PATIENT PARTICIPATION GROUP
TERMS OF REFERENCE

1. Act as a planning tool – can be consulted on service provision and development
2. Provide feedback on patients' needs, concerns and interests
3. 'Safety Valve' for dealing with grumbles and complaints about the practice – give the patients viewpoint
4. Feedback information about the community, in general, which may affect healthcare
5. Health Education: encourage and support activities within the practice and promote preventative medicine
6. Influence the provision of secondary care and social care locally