

Pharmacy First!

Each year around **57 million GP appointments** are made for **condition which could be treated by the pharmacist.**

Such as ...

Coughs & Colds Acne & Eczema Aches and pains Nasal congestion Earache Back pain Indigestion Diarrhoea	Constipation Allergies Warts and Verrucas Mouth Ulcers Cold sores Minor cuts and bruises Haemorrhoids (Piles) Hay Fever	Period Pain Thrush Threadworms Athlete's Foot Nappy Rash Teething Headlice Conjunctivitis
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In line with the local Minor Illness Strategy our clinicians do not routinely prescribe the following medicines for minor ailments.

Paracetamol Decongestants Ibuprofen	Cough Mixtures Nappy creams Laxatives	Antihistamines Indigestion remedies Multivitamins
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- Pharmacists are trained health professionals who can identify, provide advice and sell medication for the treatment of minor conditions.
- They can also identify more serious conditions which would need to be seen by your GP.
- All information provided to your pharmacist is treated with the strictest of confidence.
- By visiting your pharmacist you could save yourself time as no appointment is needed and many pharmacies are open in the evening and during the weekend.

By visiting the pharmacist for minor ailments more GP appointments would become available for those patients with more serious conditions and those in greatest need.

How can I access the scheme?

In order to access the scheme, you will need a Pharmacy First Patient Record Card. You can obtain one from your GP practice or a participating pharmacy.

Whenever you need to use the scheme, you are encouraged to access the service through the same pharmacy wherever possible.

You must present your Record Card to obtain a supply. Failure to present your Record Card may result in refusal of supply.

Possession of a patient record card does not allow you to demand a supply. The pharmacy will advise you about your condition and may recommend alternative treatments to those available through the scheme.

IMPORTANT INFORMATION

- Not all community pharmacies can provide this service.
- You can only obtain a patient record card at participating community pharmacies
- Misuse of this scheme may result in you being disallowed future access to the scheme.

We are taking part in "Pharmacy First"

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NHS
East Lancashire
Clinical Commissioning Group

NHS
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Community Pharmacy



Minor Ailment Scheme

Pharmacy First
Information Leaflet

How does the scheme work?

- ✓ The scheme means you may not need to wait for an appointment to see your doctor about the conditions listed. You can choose to go to a pharmacy for advice and treatment.
- ✓ Small quantities of a limited range of medicines are available through the scheme. Age limits apply to some conditions.
- ✓ If you do not usually pay for your prescriptions, your pharmacy will be able to supply medicines free of charge under the scheme.
- ✓ If you receive a medicine through the scheme, you will need to sign a form provided by the pharmacy.
- ✓ Using the scheme does not prevent you from seeing your doctor if you wish to do so.
- ✓ The pharmacist may refer you back to the doctor if they are unable to offer treatment e.g. if the illness is not treatable through the scheme or the medicine available through the scheme is inappropriate.
- ✓ You could access the Community Pharmacy Minor Ailments Scheme if you are suffering from conditions such as:
 - Cold Sores (oral)
 - Colds & Flu /Temperature & Fever
 - Pain Relief (including backache, headache and sore throat)
 - Conjunctivitis
 - Nasal Congestion
 - Vaginal Thrush
 - Allergies

Right treatment Right Place

Many minor illnesses can be treated at home without the need to visit your GP

Please check with the pharmacy for an up to date list of conditions that are available through the scheme

Flexible and convenient For your needs

Many pharmacies are open in the evening and at weekends

What will I be asked at the pharmacy?

You will be asked questions about your symptoms and any other medication you may currently be taking. This is to make sure that any medicines you may be given are suitable for you. Any details you give to your pharmacist are confidential.

The pharmacist will also tell you the best way to take the medicine and of any other possible ways to manage your ailment. Not everyone will need medication.

Any medicine supplied is only for you. Your medicine may not be right for someone else, even if they have similar symptoms.



List of Burnley Pharmacies signed up to provide the Pharmacy First Minor Ailments Service

Well Burnley	Browhead Road	BB10 3BF	01282 4246954	Monday to Friday 8.30am – 6.30pm, Saturday 9.00am-1.00pm.	
Boots Pharmacy	16 Crowther Street	BB11 3ND	01282 422444	Monday to Friday 8.30am – 6.15pm	
Boots Pharmacy	76 Yorkshire Street	BB11 3BT	01282 426758	Monday to Friday 8.30am – 6pm, Saturday 9am – 12.30pm	
Asda Pharmacy	Princess Way	BB12 0AB	01282 418510	Monday to Saturday 8am – 10pm, Sunday 10am – 4pm	Closed Mon to Sat 12.30pm – 2.30pm
Bailey & Garrett	Kiddrow Lane HC	BB12 6LH	01282 424879	Monday 8.30 am – 6pm, Tuesday to Friday 8.30am – 5pm	Closed 1pm – 2pm
Bailey & Garrett	22 Rosegrove Lane	BB12 6HX	01282 438264	Monday, Wednesday-Friday 8.45am – 6pm Tuesday 8.45am – 5pm, Saturday 8.45am -12.30pm	
Boots	51 St James Street	BB11 1QL	01282 421934	Monday to Saturday 8.30am – 5.30pm, Sunday 10.30am -4.30pm	
Brunshaw Pharmacy	6 Brownside Road	BB10 3JU	01282 830979	Monday to Friday 9am- 6pm, Saturday 9am-1pm	
Cohens Chemist	44 Lyndhurst Road	BB10 4DX	01282 421471	Monday to Friday 9am -6pm Saturday 9am – 12pm	Closed 1pm -2pm
Cohens Chemist	305 Padiham Road	BB12 6PR	01282 422188	Monday to Friday 9am - 6pm, Saturday 9am – 12pm	Closed 1pm -2pm
Cohens Chemist	151 Accrington Road	BB11 5AL	01282 422897	Monday to Friday 9am -6pm, Saturday 9am – 12pm	Closed 1pm -2pm
Colne Road pharmacy	60 Colne Road	BB10 1LG	01282 423526	Monday to Friday 8.30am-6pm, Saturday 9am-1pm	
Keirby Pharmacy	56-58 Keirby Walk	BB11 2DE	01282 421561	Monday to Friday 9am – 6pm	
Peak Pharmacy	36 Abel Street	BB10 1QR	01282 423722	Monday to Friday 9am-7pm, Saturday 9am-1pm	Closed 1.30pm-2pm
Rowland's Pharmacy	198 Briercliffe Road	BB10 2NZ	01282 453568	Monday to Friday 9am- 6pm, Saturday 9am- 12.30pm	
Sainsburys Pharmacy	Active Way	BB11 1BS	01282 423998	Monday to Thursday and Saturday 8am – 8pm, Friday 8am- 9pm, Sunday 10am – 4pm	
St Peters Pharmacy	St Peters Centre,	BB11 2DL	01282644528	Monday to Saturday 7am – 10.30pm, Sunday 12pm – 7pm	
Village Pharmacy	144b Burnley Road,	BB10 2HJ	01282 422015	Monday to Friday 9am – 6pm, Saturday 9am – 1pm	Closed 1pm – 2pm