

Online Services

Please sign up for our online services, bring some photographic identification, plus proof of address into reception and we will set you up with a password and then you will be able to order repeat prescriptions, book and cancel appointments and request to view your medical record. Prescription requests via email are now not available.

When you ring the surgery please stay on the line. There are up to 10 staff answering the phone at busy times so you should get through in a short time, if you hang up you will go to the back of the queue!!

Controlled Drugs

Controlled drug prescriptions can now go through electronically to the Pharmacy.

Please go into the Pharmacy of your choice and sign up with them if you have not already done so.

If you are already signed up to a Pharmacy, then all your medications will be able to be processed electronically.

Please ask at Reception for more information or if you have other items which could now go electronically.

Ear Syringing

After recent discussion with the GP Partners, it has been decided that although we will continue offering appointments for ear syringing, we will be stricter on our procedure for booking in. Patients will need to have been seen either by a Nurse, Health Care Assistant or GP in order for them to have their ears syringed by Carol, Nurse who provides this service.

Patients should have been using either Olive Oil or Sodium Bicarbonate ear drops for a minimum of 14 days prior to ear syringing.

With effect from Monday 20th May there will be a dedicated EAR SYRINGING session every Monday afternoon, running from between 3-6pm. If you are unable to attend on a Monday you can book into one of the other community ear clinics such as at Bath Street, Warrington, (Monday & Thursday afternoons) 01925 843853, Penketh Clinic, Tuesday afternoon) 01925 867930, and Orford Jubilee Park (Wednesday afternoon) 01925 572504.

Patients who Do Not Attend (DNA) Appointments

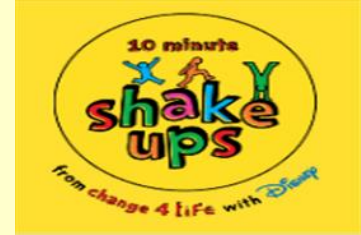
During June the number of patients who DNA was 124. This figure was 129 in May.

This is a slight improvement since last month, so hopefully this will start a trend of lesser missed appointments. Appointments cost the Practice up to £30 each time.

This still constitutes a lot of missed clinical appointments, and is disappointing that so much of our Doctors and Nurses time is wasted especially when there is such a high demand for appointments.

We need your help with this so please let us know as soon as possible if you are unable to make an appointment so it can be allocated to someone else. We now have a patient list of over 12,000 patients so appointments are at a premium.

Health Campaigns



Change4Life – Summer Campaign

This 10 Minute Shake Up Programme aims to get children active for 60 minutes a day, with 10 minute bursts of active fun inspired by their favourite characters from Toy Story, The Incredibles, Frozen and The Lion King.

For accessible activities go to <https://www.nhs.uk/10-minute-shake-up/shakeups>

Look out for more information in Reception

Patient Participation Group

The last meeting was on Wednesday 5 June 2019 at 2.00 pm.

The minutes are available to read on our website and a copy is up in the surgery.

We are keen to recruit new members, if you are interested please ask at reception.

The next meeting is scheduled for **Wednesday 24 July 2019 at 2.00 pm.**

FLU VACCINATIONS

Please note that the Flu Clinics will start in September this year!!

Appointments will be available to book from August. Please look out for the posters and bunting.

More information will be available nearer the time, in Reception, on the Newsletter and on our website.

Race For Life

Some of the staff participated in the Race for Life at Pennington Park on 2 June.

The weather was kind and monies were raised for the Race For Life Cancer Research UK charity.

If you are handing over a Sharps Bin to reception please could you ensure that it is securely fastened. Thank you

We will be closed for Protective Learning Time from 1.00 pm on Thursday 25 July 2019

Please have a look at our website : www.culchethmedicalcentre.nhs.uk

You can receive this newsletter by email, please let a member of staff know if you wish to do this.