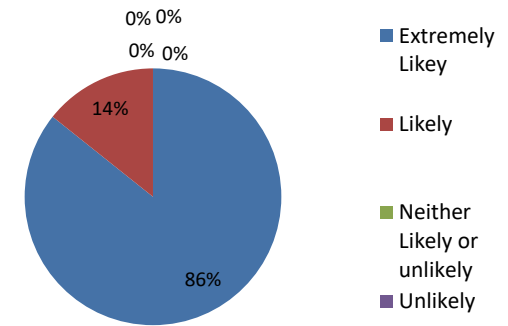


Period: December 2023
 No. of Surveys: 14

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	12	2	0	0	0	0	14
Extremely Likey	11	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Lilely Comments**** Staff are always helpful and accomodating**All staff is good and service is good ****Extrely Likely Comments****Because I love this doctor surgery been here since child and always get an appointment when I need and staff is so good and professional**Because everyone here is so great and polite and I always get an appointment when needed. Best surgery and best doctors and best reception staff and nurse.**Because service is good. GPs are good and reception staff is kind and helpful.**All the staff provide excellent service.** The Doctors and reception staff are professional and friendly. We can obtain an appointment quickly and time is given well to help and advise with our medical needs. They have been our Doctors for around 40 years and we trust them.**This because surgery service is very good. No Problems in setting an appointment. No Complains.** I have always been very satisfied with the care and respect I get from the staff. I am treated kindly and everyone is very helpful.**The doctor is always available even on the samke day either face to face or on the phone. The doctors are highly knowledgable and precise in diagnosis and treatment.**Always get a positive respnse and get appointment(phone or face to face) in shorter time even sometimes same day.**I was happy with the care, mainly I listed to Doctors and the nurses.**The staff are helpful. Doctors are good at their job.** They are excellent in service and very helpful.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.