

# Welcome To the Trinity Medical Centre Newsletter

This Newsletter contains the latest news from the Medical Centre, as well as informing you of the various services provided throughout the year.

## **STAFF NEWS**

**SOCIAL PRESCRIBING TEAM NIKKI AND EUNICE**

**HEALTH COACH JULIE**

**ALL PART OF THE PCN TEAM**



## **Veteran Accredited Practice**

This means that, as part of the health commitments of the Armed Forces Covenant, we have a dedicated clinician who has a specialist knowledge of military related health conditions and veteran specific health services. This is important in helping ex-forces to get the best care and treatment



**Armed Forces veteran  
friendly accredited  
GP practice**

## **PATIENT PARTICIPATION GROUP**

Don't forget our PPG meets every 3 months. We are always looking for new members to join the group and bring new and fresh ideas on how we can improve services to the local population and improve the way things are done in the surgery. Come along and get involved.

Tea and coffee always available, all welcome.

**SOCIAL PRESCRIBING TEAM NIKKI AND EUNICE CAN PROVIDE HELP AND SUPPORT TO PEOPLE WHO WANT TO CHANGE THEIR LIFESTYLE WHO FACE CHALLENGES IN THEIR EVERYDAY LIFE. THEY CAN PROVIDE SUPPORT AND SIGNPOST TO RELEVANT AGENCIES AND HELP IN ALL ASPECTS OF EVERYDAY ISSUES. PLEASE SPEAK TO THE PRACTICE FOR FURTHER INFORMATION**



**JULIE OUR HEALTH COACH CAN ALSO HELP WITH LIFESTYLE CHANGES AND SUPPORT AND GUIDE TO HELP MAINTAIN A HEALTHY LIFESTYLE AND HEALTH BEHAVIOURS**

#### Figures from October to December

2777 Face to face appointments  
735 Telephone consultations  
110 Patient did not attend their appointments  
78 New patient checks completed  
40 Cervical smears

#### ONLINE SERVICES: tell us what you think

**In order to make services more accessible to Patients we are looking at new technology**

**We are using telephone and video Consultations aswell as face to face  
If you want online access please contact  
The surgery who can assist you with this**



#### ORDERING REPEAT MEDICATION

Requests for repeat medication will be processed and ready for Collection within 48 hours. Some exceptions to this rule will be for medication not previously Issued or where we are awaiting confirmation of the drug and dosage from the hospital. We will always Try to keep you informed of any likely delay  
Did you know that you order your repeat medication online either via online access (please speak to the Reception team for further details) or by emailing the request

If you live more than 3 miles from the surgery we are able to dispense Medication for you at the surgery without you having to go to the local chemist. If you are interested In signing up for this service please speak to a member of the reception team.



**We have managed to secure funding for a new telephone system which is great news and we are planning to upgrade our current telephone lines shortly to help with the ongoing issues in getting through in the mornings**

**We have also managed to secure planning permission for the extension of the building but we are still waiting for funding to be granted. We will keep you updated**

#### IMPORTANT INFORMATION



Telephone number : 01782 395101  
tre@nhs.net

Email: tmedicalcen-

Please keep us updated with current telephone numbers and email addresses in case we have to contact in an emergency

