
Bridge Surgery Newsletter August 2013



GP News

We are delighted to announce that Dr Sulma Gulzar will be joining Bridge Surgery from January 2014 following Dr Waddy's retirement at the end of year.



Dr Gulzar is an experienced female GP, currently working in Lichfield. She was born and raised in Derby and undertook her GP training locally.

Dr Gulzar has a specialist interest in women's health and family planning, teaching and elderly medicine. Dr Gulzar will be working 8 sessions (4 days) a week.

Dr Gulzar enjoys travelling and spending time with her family.

Please join us in welcoming her to Bridge Surgery.

A book and collection tin are available on the reception desk for anyone that would like to leave a message and/or donation towards a retirement gift for Dr Waddy. Dr Waddy's last surgery will be on Christmas Eve.

Dr Shaleen Narang

Dr Narang has completed her year long placement with us and is now a fully qualified GP. She has moved to London and is about to start work as a GP in Clapham. We wish her all the best in her future career.

Dr Farida Seedat

We would like to welcome Dr Seedat, our new GP Trainee, who has just started a year long placement with us. Dr Seedat is in her final year of GP training and is studying hard in preparation for sitting her final exams.

Action Plan Progress

Following on from the patient survey report, an action plan was agreed by the practice and Patient Group in March in order to address the two main areas that were highlighted as requiring improvement. The two areas were **Comfort of the Waiting Room** and **Telephone Access**.

If you have visited the surgery in the last few months you will have noticed that we have been experimenting with the layout of the seating in the waiting room and with sample chairs and asked patients visiting the surgery, the Patient and Virtual Patient Group and surgery staff for feedback. After much discussion and many sample chairs, the Practice and the Patient Group agreed on the chairs which you now see, taking into account all the feedback we had received.

We appreciate that perhaps not all patients will be happy with the choice of chair and layout, but these are the most practical and comfortable available at this time and take into account the main preferences expressed.

You will notice that we have also been working on other points in the plan and aim to start offering patients the option to book appointments via the internet in the next few months.