

NHS Prescription Ordering Direct (POD)

The easy way for you to order your repeat prescription.

During the winter months, the POD team experience an increased demand in prescription ordering services, which can extend waiting times for patients. To help alleviate this and to receive your order faster, we recommend using our email service.

Ordering your medication through
our email service.



If you're able to, the quickest way to order your medication is through our email service. To order your prescription by email, use the below address. We aim to process all requests within one working day.

Email our team at:
shropshire.pod@nhs.net

*This email can be used by eligible patients from Shropshire, Telford & Wrekin.

By providing all of the information below, we'll be able to deal with your order in full, first time.

- Registered GP practice:
- Full name:
- Date of birth:
- First line of address:
- Name of drug, strength, dose and formulation (tablet, cream, inhaler etc):
- How many days of each medication you have left:
- Nominated pharmacy:
- Your contact number:

Telephone lines remain available to all, but where possible, please use our email services to help us reduce waiting times, for everyone.