

Who we are

Age UK Herefordshire & Worcestershire have been established for 25 years, providing support and vital services to older people, their families, friends and carers. Our mission is to promote the wellbeing of all older people and to help make later life a fulfilling and enjoyable experience.



Age UK Herefordshire & Worcestershire

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Home from Hospital

Supporting older people to maintain their independence



What is Home from Hospital?

The Home from Hospital service offered by Age UK Herefordshire & Worcestershire provides trained volunteers to help older people regain their independence and confidence after a stay in hospital. The help is flexible, based around what you need and may include:

- Shopping
- One-off cleaning and tidying to enable your safe return home
- Collecting prescriptions
- Support to attend healthcare appointments
- Emotional support
- Signposting to other services

(please note this service does not include any type of personal care)

How it works

The service is available for up to six weeks following a stay in hospital. With your consent, a member of the healthcare team that has been looking after you will contact the Home from Hospital service and let us know when you are likely to be going home. You can also contact us yourself or ask a friend or relative to do so.

One of the Home from Hospital team will then make an appointment to visit you within two working days of your arrival home. They will discuss with you the level of help you are likely to need and arrange for a volunteer to visit over a six week period to support you to regain your independence and confidence.



Who is eligible?

To use the service you must be:

- Over 55 years of age
- Resident in Worcestershire (even if your treatment or stay in hospital was elsewhere)
- Unable to cope independently at home in the short term
- Not eligible for social care
- Unable to access other home support from friends or family

Is there a charge?

There is no charge for the Home from Hospital service. The service is fully funded from Worcestershire County Council.

How to contact us

Telephone us **01905 740953**

Email us **homefromhospital@ageukhw.org.uk**

