

BARNWOOD MEDICAL PRACTICE

PRACTICE PROFILE



Barnwood
Medical Practice

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BARNWOOD MEDICAL PRACTICE

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PRACTICE PHILOSOPHY

- 1 To provide the highest standards of healthcare within the limits imposed by the NHS.
- 2 To offer access to the practice to any registered patient living in our area regardless of health status.
- 3 To encourage our patients to lead healthy lifestyles and help themselves as much as possible.
- 4 To maximise our efficiency, optimising use of the facilities in our two medical centres.
- 5 To provide opportunities for training and development for doctors and staff.

THE PRACTICE POPULATION

- 6 The patient list size is 6,000 patients.
- 7 We cover an area spreading from Elmbridge, Longlevens out to Brockworth, and over to Coney Hill. This covers both inner city and rural residential areas of Gloucester.

IMPROVING HEALTH

- 8 The practice has a strong team which consists of doctors, practice nurses, health care assistants, district nurses, health visitors and midwives. With our new premises we are keen to host more external agencies.
- 9 Due to the diligence of our nursing team we already achieve over 95% take-up of all childhood immunisations. The take-up for cervical cytology is over 80%, and we expect to continue to achieve these levels for the foreseeable future. We encourage patients requiring a smear test to see one of our trained nurses, who take over 90% of smears, freeing up doctors for other patient consultations.
- 10 The practice offers a family planning service including oral contraception, IUD, implants, and we also offer endometrial biopsies and minor operations.
- 11 Our health promotion programmes deliver a comprehensive package of health promotion, including cardiovascular risk, diabetes, asthma, smoking cessation, obesity and foreign travel. We continue to target patients at high risk of developing cancer or coronary heart disease, by giving one-to-one advice as appropriate when the opportunity arises in daily surgeries and nurse clinics, screening new patients and having a range of literature available giving advice to patients.
- 12 We aim to ensure that our health improvement programmes are delivered in a co-ordinated manner through the Primary Health Care Team. We apply a clinical evidence based approach to treatments.

THE PRACTICE AND PROVISION OF SERVICES

- 13 The practice has been operating from its present premises at the Aspen Centre since August 2014, and before that at Barnwood Road (a large Victorian House, once home to one of our past partners.)
- 14 We are continuing to review the ways our surgery run. Using the Advanced Access methodology we have been consistently able to meet provided government targets for appointments within 48 hours with our present level of resources and regularly redesign our appointments based on patient demand. We offer Extended Opening until 20.00 on alternate Mondays and Tuesdays.
- 15 The practice also operates a provision of services awarded under tender for providing primary care services each weekday to an elderly psychiatry hospital unit (Charlton Lane Hospital).

MEDICAL STAFF

- 16 Five doctors work from the surgery, providing general medical care. We have 3 male and 2 female partners, making 3.5 wte.
- 17 Out-of-hours cover is provided by the Gloucestershire Out of Hours service.
- 18 The partners meet formally with the Practice Manager once a week, on a Friday morning, to discuss clinical and business matters. We also hold monthly clinical team meetings, primary health care team meetings, nurse meetings and staff meetings.

NURSING, ADMINISTRATIVE AND CLERICAL STAFF

- 19 The nursing staff working within the practice comprises three practice nurses and two health care assistants. One of our health care assistance works in the community providing care for our housebound patients. (We also have two district nurses, a health visitor, and a midwife employed through ancillary health organisations).
- 20 The Practice Manager is ably supported by an assistant practice manager, office manager, five receptionists, a secretary and two administrators, most of whom are part-time. The current Practice Manager is leaving to accept another practice manager role in the county having worked at the practice for over 5 years.
- 21 We have just recruited two new receptionist to join our experienced team. The practice has a hard working team of back office staff who deal with private medical work, secretarial tasks, IT support, medical record management, rotas and leave requests.
- 22 We believe in investing in our staff to benefit patient care and for personal development. We actively encourage our staff and nurses to undertake formal training courses and study days. We have very loyal staff, and have had recent retirements with over 30 years service at Barnwood.
- 23 We have Protected Learning Time (PLT) every month, when the whole practice closes for a training afternoon. In conjunction with colleagues from neighbouring practices we also take part in quarterly city wide training, which provides targeted training for all the staff groups working in general practice.
- 24 We are a training practice for GP registrars, two of our GPs are GP trainers (and one has aspirations to do this in the future).

EQUIPMENT AND SYSTEMS

- 25 The practice has a wide range of modern medical equipment, and our policy is to extend the range as often as possible, and as need arises and resources allow. The equipment is maintained in line with regulations.
- 26 For patients taking warfarin, we hope to soon provide on-site INR testing and dosing, using Coagucheck machines and INR Star software.
- 27 We are a paper-light practice, and use the INPS Vision AEROS computer system. We are continually improving and extending the scope of the templates we use for entering clinical data to make optimum use of consultation time. We offer our patients on-line appointment booking and prescription requesting.
- 28 We have our own practice maintained website and are looking to expand our on-line presence, we also have a twitter and facebook accounts.

PRACTICE BASED COMMISSIONING AND PRESCRIBING

- 29 Dr Bob Hodges is the chair of our local Gloucestershire Clinical Commissioning Locality Unit. This has meant that we are often at the forefront of pilots and new initiatives which have often benefited our patients.
- 30 We are continuing to co-operate with the CCG in trying to reduce prescribing expenditure. We have the support of a CCG employed pharmacist one session per week.

QUALITY SERVICE

- 31 Under the terms of the GP contract, the practice operates under GMS and holds QOF, enhanced services (local and national), health and social care contracts. The practice performs well at these, and continually monitors performance against local and national practices.