

Under 18

- Nothing
- Very Good System
- Never not had what I needed from Surgery so not too sure
- TV

18 – 25

- Open at weekends
- Less time to wait to get an appointment
- A change of decor
- Nothing – waiting time for appointments has improved
- Sometimes more detailed explanation from doctors
- More women doctors
- Don't really come to doctors that often – happy with service
- TV and earphones/music
- Bigger premises and parking

26-40

- To date I have not come across a service you do not provide
- Staff and doctors are brilliant – very helpful more than happy
- Maybe a text message service to remind patients of appointments that were pre booked sometime in advance
- Brilliant

- More parking
- TV in waiting room
- The weigh in service again
- Happy enough with the service
- Longer evening hours and weekends for emergencies rather than going to Kettering/Northampton
- More evening appointments after 6 pm
- Faster waiting times
- To have more full time women doctors
- Better accessibility to female GP
- A water station
- I have nothing more I would personally require, other than Dr Duncan to work more hours !
- Happy with my surgery
- More doctors that can help with your problems and solve them.
- Television would be good.
- Help with privacy conversations from desk – can hear all conversations
- Pleased with the service you provide
- More appointment choice
- More female doctors
- Not sure, provides everything that I require – not a frequent user.
- Nothing
- More availability of doctors at short notice
- I think the surgery provides everything I need. It is well run with good service
- Baby weighting/advice drop in/apt
- Very happy with surgery, meets all my needs
- Drop in clinic for dressings etc
- Provides everything I need
- Topless Reception Staff – Female!
- Lady doctors

41-60

- Been very happy with everything so far
- Meets my needs – most of the staff friendly – only try to see one GP – hard to always see. In an emergency don't care which Dr see.
- Brilliant service
- Drop in Nurse – so you can see her first before a doctor in case you don't need to be seen by a doctor.
- On line appointments
- Nothing working fine
- Well woman clinic
- Bigger car park, waiting room
- More out of hours – otherwise think its the best surgery we have ever been registered with
- Everything ok at the moment
- Bloods
- Home visits when you are 'really' poorly
- Everything is all fine
- More female doctors so you can get an appointment when you want one
- To be able to see same doctor each time
- Getting to see your own doctor more
- Can't think of anything at moment
- Telephone consultations
- Not aware of any services "missing". Have had everything I and family need so far.
- Get to see your own doctor sooner
- To see your own GP than any other doctors
- Everything is perfect and I mean it.
- More lady doctors
- Blood tests
- Brighter waiting room

- Not much it's a very good surgery
- Fine as it is
- To phone up for prescriptions – open on Sunday and Saturdays all day
- Music
- Nothing – first class service
- Another female doctor
- Music
- More time with patients

61-75

- Quite satisfied – thank you
- Very happy with the service provided – thank you
- Can't think of anything off hand (if I do I'll let you know)
- Have to wait too long for appointments.
- No parking facilities (not enough)
- Saturday and Sunday opening
- More appointments for female doctors please
- All ok
- Follow ups in certain instances
- More access appointments
- Well woman's clinic
- A pharmacy that works on time
- All very good
- So far it provides all the needs I require
- Very good as it is
- Better parking

- Complimentary/nutritionist/therapist
- Nurses on Saturdays
- Shorter waits for appointments with Dr Hogg perhaps, but I am not complaining I know the difficulties.
- Phlebotomy? I am generally supportive and content
- When you come to see a doctor it would be nice to see the same one all through your illness
- Can't think of anything
- Regular health checks
- I am happy with everything that is on hand
- Can't think of anything else
- Good service as already received
- Nothing extra - a really good practice already
- To be able to see the doctor of your choice without such a long wait for appointment
- More Saturday opening
- Just carry on as normal as we are satisfied with the service
- Well person checks
- Happy with the way things are
- Refreshments
- Earlier appointments (not a month wait) More female GPs

75+

- Larger car park. More available appointments
- No comment
- You provide a superb service and your lovely receptionists are always so kind and pleasant
- It's excellent
- Pleased with it
- Satisfied how its running
- More Nurse service at home address

- Nothing its good as is
- Open all weekend! Much more communication between District Nurses and the Surgery.
- Very good
- Re organise the car parking
- Everything ok
- Coffee
- More contact with the doctor that you see mostly and is familiar with your case
- Everything is ok and very good
- Very satisfied
- It does it already
- Blood tests
- Blood test ability as poor parking at Rectory Road (for disabled only)
- Better parking
- Music