



Accessing your Medical Record on line

If you are booking appointments or ordering repeat medication on line you will soon see other aspects of your medical record when you log into Patient Access. You will be able to view your medication, and any allergies, and immunisations that are recorded in your medical record. If you don't see aspects of your medical record, and would like to, please print out the Online access request form on our website, or ask at reception next time you are in the surgery.

We are also offering access to test results. As results are very individual to each person and what is deemed abnormal for some patients could actually be normal for others, we felt it would be helpful to provide a guide on what the test results module looks like and what it means to patients.

Below is a screen shot of a test patient's Patient Access Test Results page and an explanation of what can be seen when you view your results and how your GP will communicate the result findings with you.

By 31st March 2016 we will also be offering access to your coded medical record online. Please contact the surgery or visit [NHS England Patient Online](#) for further information.

Blood Tests and Results- What do they mean?

Laboratory tests are tools helpful in evaluating the health status of an individual. It is important to realise that laboratory results may be outside of the so-called "normal range" for many reasons.

These variations may be due to such things as race, dietary preference, age, sex, menstrual cycle, degree of physical activity, problems with collection and/or handling of the specimen, non-prescription (over the counter) drugs (aspirin, cold medications, vitamins, etc.), prescription drugs, alcohol intake and a number of non-illness-related factors.

Any unusual or abnormal results should be discussed with the GP who ordered the test. It is not possible to diagnose or treat any disease or problem with a blood test alone. It can, however, help you to learn more about your body and detect potential problems in early stages when treatment or changes in personal habits can be most effective. Almost all laboratories set the normal result range

How to access your test results:

Visit [Patient Access Log in / Register](#) or Evergreen Life <https://e-life.co.uk/>

Sign in using your **user ID or email address and password** (you must have previously registered at your GP Surgery to sign in to this service)

Click on **Medical Record** (if this is not visible you will need to contact your GP Surgery)

If your Surgery has activated **Test Results** you will see it in the summary page. Click on the **test result** to view the results and comments.

Below is a screen shots of what you can expect to see when you access '**Test results**' via Patient Access

Other elements of your record that maybe available

- Summary
- Problems
- Medication
- Test Results
- Documents
- Consultations
- Immunisations
- Allergies

Test results

Name	Result	Normal range	Graphical view
HB	12.9 g/dl	11.5 - 16.6g/dl	Graph
WBCs	8.1 x10 ⁹ /L	3.7 - 11x10 ⁹ /L	Graph
Platelet count	205 x10 ⁹ /L	150 - 450x10 ⁹ /L	Graph
Neutrophil count	4.7 x10 ⁹ /L	1.7 - 7.5x10 ⁹ /L	Graph
Lymphocyte count	2.6 x10 ⁹ /L	1 - 4x10 ⁹ /L	Graph
Monocyte count	0.6 x10 ⁹ /L	0.2 - .8x10 ⁹ /L	Graph
Eosinophil count	0.2 x10 ⁹ /L	0.04 - .5x10 ⁹ /L	Graph
Basophil count	0 x10 ⁹ /L	0 - .2x10 ⁹ /L	Graph
RBCs	4.04 x10 ¹² /L	4 - 5.5x10 ¹² /L	Graph
Haematocrit	0.38 L/L	0.36 - .44L/L	Graph
MCV	95.1 fl	80 - 100fl	Graph
MCH	31.9 pg	26.9 - 32pg	Graph
MCHC	33.6 g/dl	32 - 35.9g/dl	Graph
Nucleated red blood cell count	0 x10 ⁹ /L	N/A	Graph

Other tests

- LFT 03 Feb 2012
- Serum carbamazepine level 03 Feb 2012
- Fit frequency 18 Jan 2012

You may notice occasional results fall outside of the normal average range for that test. Sometimes a result that is outside of the normal average range is normal for you. Your doctor will leave a comment about your results and any actions that may be required. If the GP is concerned about any result they will call you or send you a letter.

What the doctor’s comments mean

Normal - This means that the doctor has looked at the result and deemed it to be within the normal range for the test and so no further investigation or treatment is needed.

Normal for this patient - This means that the doctor has looked at the result and deemed it to be very close to the normal range for the test and the result is not concerning. Some patients have consistently out of range results that are “normal” for them.

Satisfactory – If symptoms still present contact the GP - This means that the result may be within or outside the normal range but acceptable to the doctor in the circumstances. But please contact GP if symptoms persist.

Review as necessary - This means that the result may be within or outside the normal range but acceptable to the doctor in the circumstances.

A Satisfactory – no action This means that the result may be within or outside the normal range but acceptable to the doctor in the circumstances.

Patient to telephone GP to discuss - This is similar to the above but the doctor would like to speak to you to explain the result(s) by telephone as detailed explanations and/or further treatment or investigation(s) may be necessary.

Patient to make appointment with GP to discuss - This is similar to the above but the doctor wishes to explain the result(s) face to face as detailed explanations and/or further treatment or investigation(s) may be necessary.

Patient to make appointment with nurse to discuss - This is similar to the above but the doctor wishes for the nurse to explain the result(s) face to face as detailed explanations and/or further treatment or investigation(s) may be necessary.

On correct treatment – continue - Self-explanatory

No change – self explanatory

Hospital Bloods – these are copies of blood results sent to us from the hospital if you under their care.

Patient to collect Prescription – self explanatory

Repeat Test Please - This is because the test is inconclusive therefore a second test is necessary to compare.

DNA – Failed to return FOBT kit – You were sent the bowel cancer screening kit but did not return it.

Written notification within 4 weeks of smear test – patient will receive written result from Cytology Screening Office within 4 weeks of test.