# Newsletter October 2025

## Primary care antibiotic patient information leaflet (PIL) link for prescribers

BOB ICS providers and patient experience group representatives have collaborated to produce an antibiotic <u>Patient information leaflet</u> (PIL) to increase patient awareness of antimicrobial resistance and C.difficile.

This supports the practice in allowing patients to understand when antibotics should and should not be provided.

"Keeping antiobtoics effective is everybody's responsibility"

## **Essential building works**

The flat roof above reception and the kitchen has been replaced over the summer.



Thank you for bearing with us while this during this period and the works have now been completed.

## Transgender

The practice has just been awarded the GOLD Pride in Practice award. Pride in Practice works to improve the experiences of LGBTQ+ people accessing primary care services.



### **Patient Participation Group**

If you would like to have your say and be involved in our Patient Participation Group, please register your interest via the website <u>Patient participation group - University Medical Group</u> or pick up a form from reception. We would love to hear views from a wide range of patients.

#### Recruitment

The practice has recently recruited a practice pharmacist, a clinical coder, a phlebotomist and a GP to cover maternity leave. We are currently recruiting for a Healthcare Assistant and receptionist.

Did you know: Patients can refer themselves for physiotherapy, podiatry and audiology (with certain provisos) which means a GP appointment isn't needed. See our website for more information. Self-Referrals - University Medical Group