

University Medical Practice



Did you know we have an advanced mental health practitioner at the surgery 2 days a week? Siana Clifford-Burrows can assess young people for a wide range of emotional or mental wellbeing concerns, no need for a diagnosis of mental illness; it can be emerging, mild, moderate, or severe problems. Following an assessment, you can be given advice, signposted or referred to the relevant service/s and you may be offered some follow up sessions with the CAMHS practitioners. General advice, support or guidance can also be given over the phone. Reception can book appointments in advance, no need for a GP appointment first.

Pharmacy First Service

If you call the practice with a minor illness and it meets the criteria, reception will refer you to a pharmacy for advice and treatment or you can just walk in yourself

More information is available via the link:

[NHS Pharmacy First Service – Community Pharmacy](#)

The advertisement features a teal background with the NHS logo in the top right corner and the HM Government logo in the top left. The main headline reads 'THINK PHARMACY FIRST' in large, bold, white letters with a blue outline. A dark blue speech bubble contains the text 'Prescription medicine without seeing a GP for patients in eligible age ranges'. Below this, a list of conditions and their eligible age groups is provided. At the bottom, an illustration shows a pharmacy counter with a pharmacist and several customers, with shelves of medicine in the background.

HM Government

NHS

THINK PHARMACY FIRST

Prescription medicine without seeing a GP for patients in eligible age ranges

Earache 1 to 17 years	Sinusitis 12 years and over
Impetigo 1 year and over	Sore throat 5 years and over
Infected insect bites 1 year and over	Uncomplicated urinary tract infections Women 16-64 years
Shingles 18 years and over	

PHARMACY

You said – We did Disabled Parking



A second disabled parking space has been installed along with a refresh of the car park. The new space is a direct result of a request from a Patient Participation Group member.



The practice is trialling the use of AI Anima which is a scribing tool to help GPs run to time and focus on the patient. All transcriptions are checked for accuracy before being saved to the notes. Your doctor will ask for your consent to use this.

Patient Participation Group



If you would like to have your say and be involved in our Patient Participation Group, please register your interest via the website [Patient participation group - University Medical Group](#) or pick up a form from reception. We would love to hear views from a wide range of patients.

Did you know: We are empowering patients to manage their own health in the comfort of their own home. Patients on lifelong B12 injections are being taught by the nurses to administer it themselves, saving them having to come to the practice and freeing up these appointments for other patients.