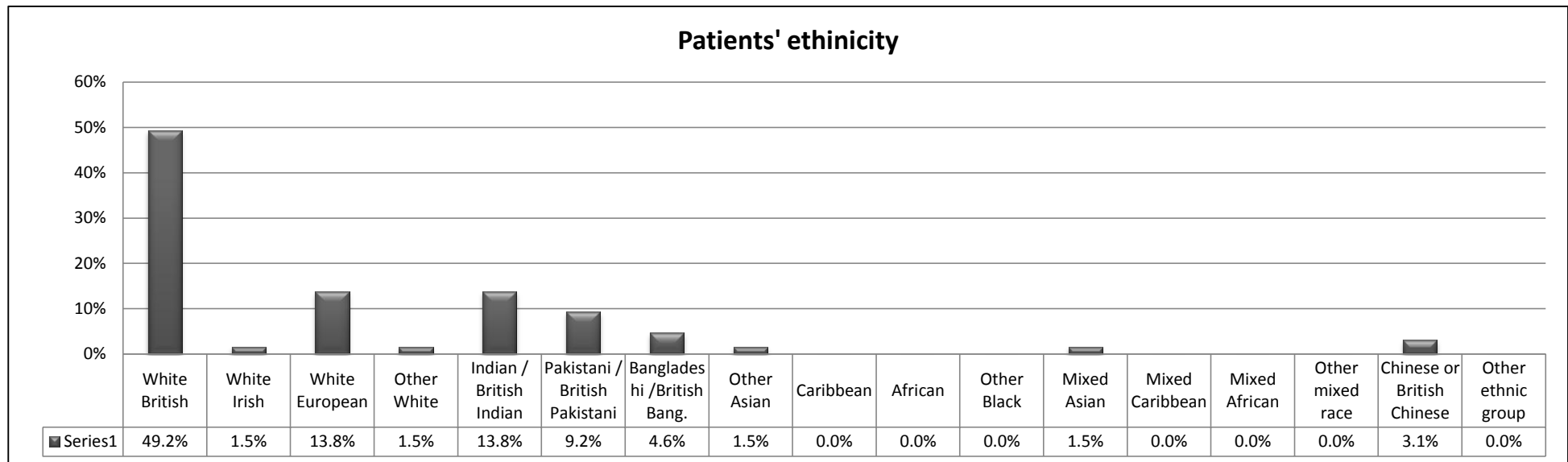
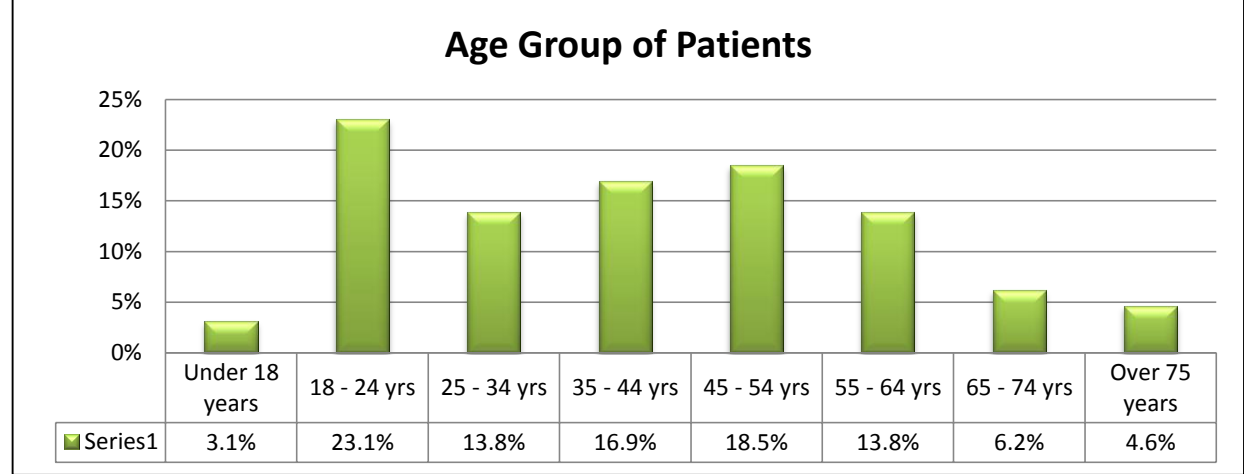
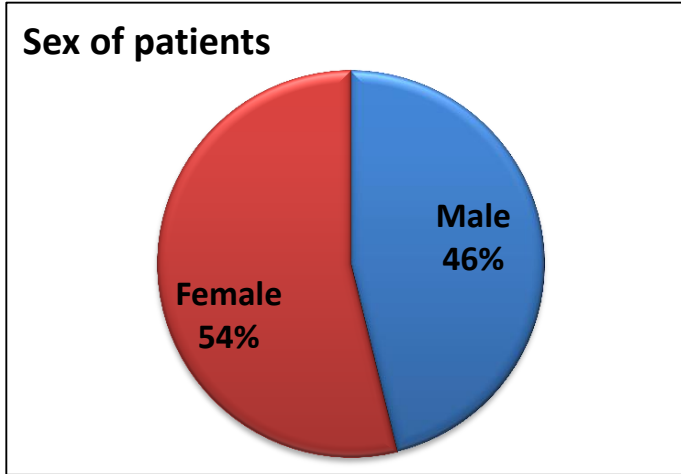


ROSS ROAD MEDICAL CENTRE - PATIENT SURVEY RESULTS

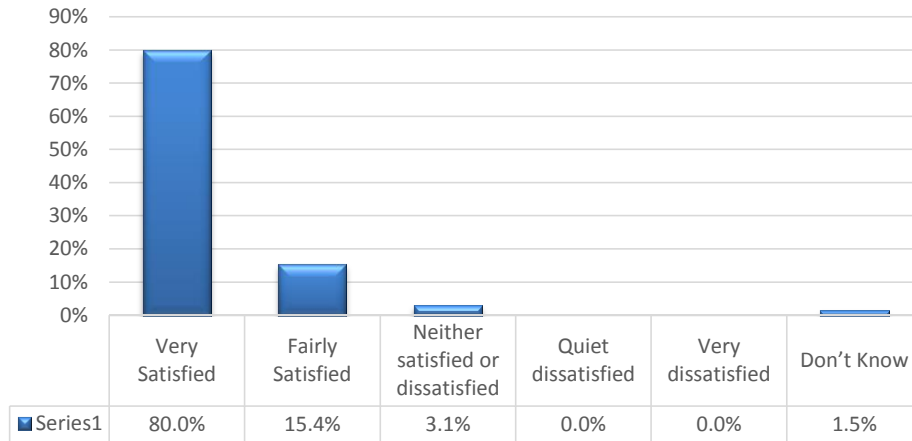
Decmeber 2018

Patient Demographics

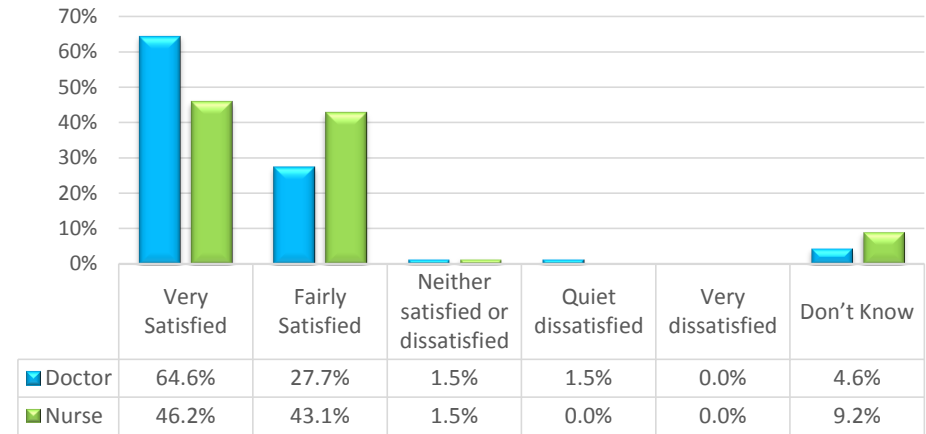
Patient count = 65



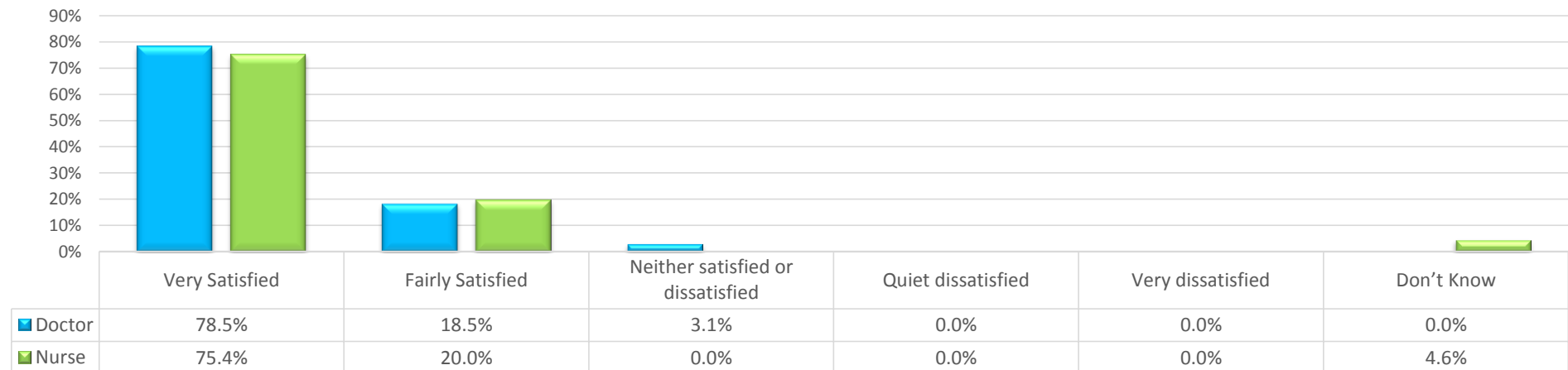
The overall care you have received from the surgery



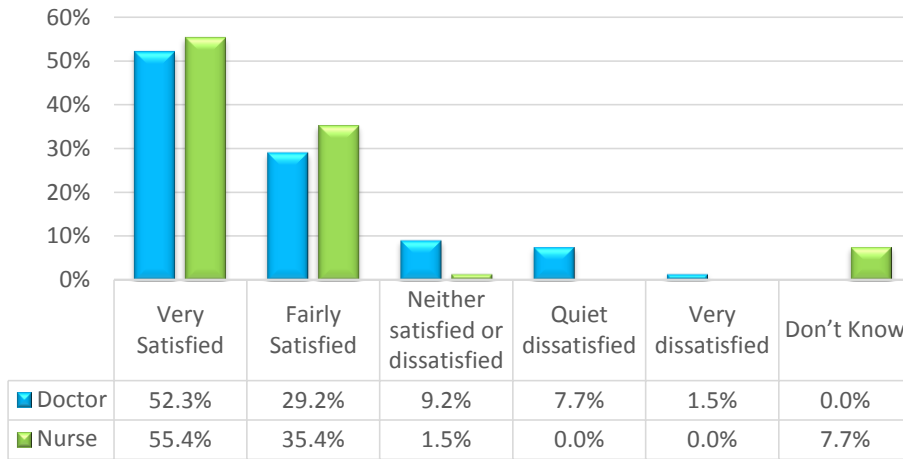
How satisfied are you with speaking to the doctor or nurse on the phone



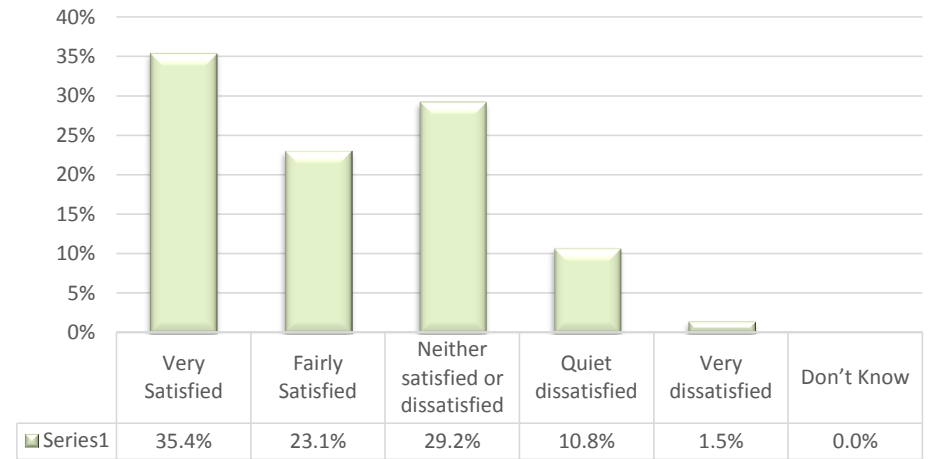
How satisfied are you with the care you have recieved from the doctor or nurse



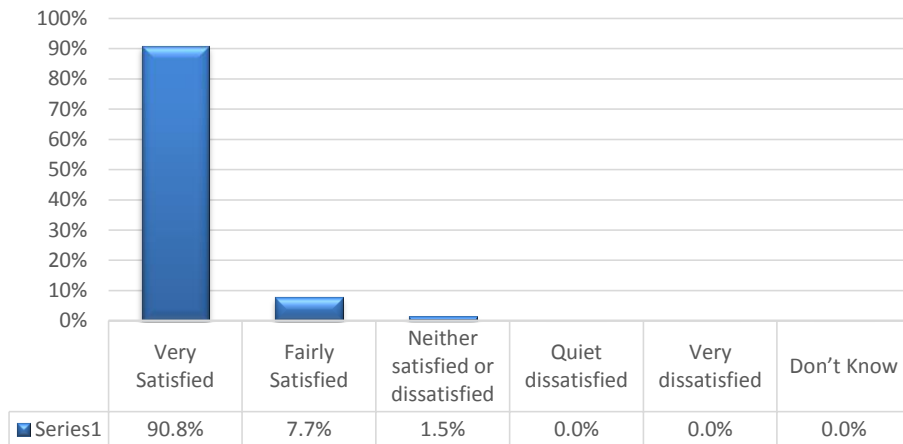
Booking an appointment with a doctor or nurse



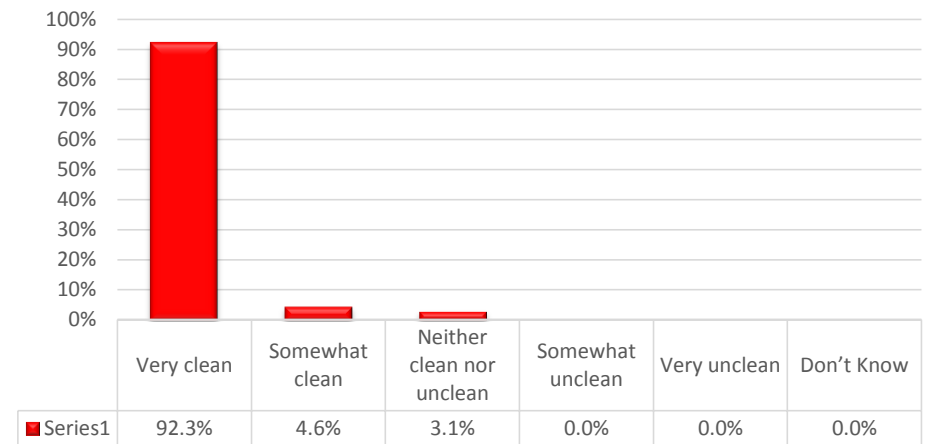
How satisfied are you with getting through on the phone at the surgery



How satisfied are you with the helpfulness of the receptionists



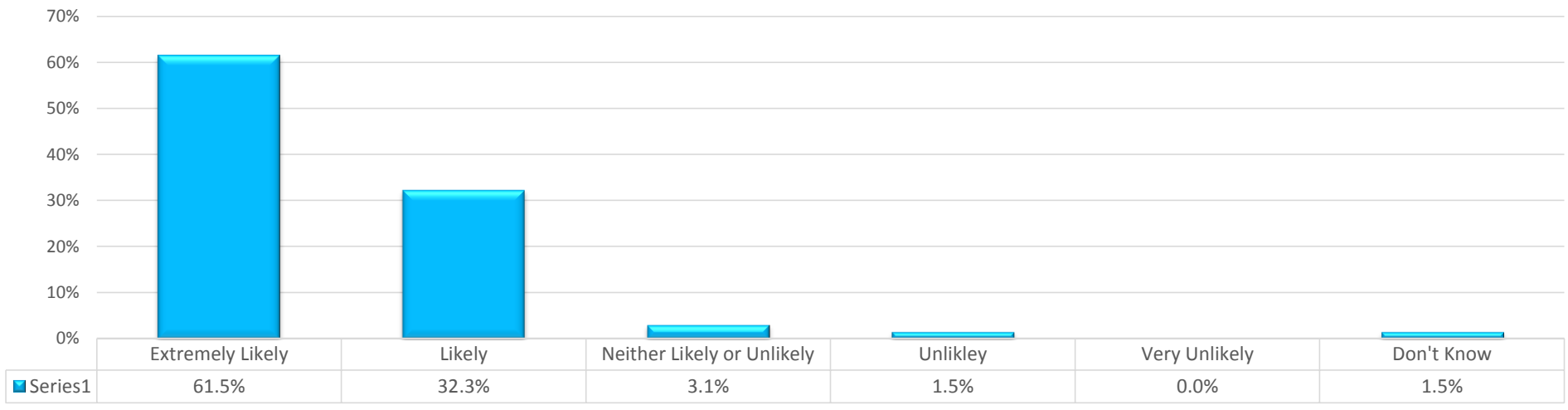
How satisfied are you with the cleanliness of the surgery



Are you aware of the extended service of evening and weekend appointments



How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



Please use the space below to record any other comments you may have.

Fantastic friendly care from all. Just busy sometimes.

Keep up the fantastic work you all do!

Always well looked after at this well organised surgery and very helpful staff

Doctors are doing extremely good. Friendly, helpful, careful and generous. We are very pleased with the doctors. Thanks.

Excellent surgery

Doctor I saw today very helpful

We are very happy with this surgery. Reception ladies always very polite.

Very impressed with the doctors Ali and Ullah. They help you a lot and look after you. Receptionists very polite and helpful.

Getting through on the phone early in the morning can be difficult

Excellent surgery. Reception staff are amazing, always helpful and friendly. Doctors are all very professional and approachable felt very comfortable. Love the surgery would never move.

Very impressed with the care and attention that myself and wife have received in the last 5 years.

:-) Happy *

All doctors I've seen at the surgery have always been amazing and extremely helpful.

Human services