

East Hampshire & Havant Citizens Advice Bureaux

Area covered: All of SEH CCG area

Our aims •To provide the advice people need for the problems they face •To improve the policies and practices that affect people's lives •To provide free, independent, confidential and impartial advice to everyone on their rights and responsibilities •To value diversity, promote equality and challenge discrimination Our values •Fairness and equal treatment for all •A client-centred service • High professional standards •Supportive environment for staff and volunteers

WHO ARE OUR SERVICES FOR

We offer our services to the whole adult community, without restriction.

EXCLUSIONS TO OUR SERVICE

We offer limited services to children and young adults.

WHO CAN REFER TO OUR SERVICE

Self referral; GPs and Health Care Providers; Adult Services; Community Provider

WE ARE OPEN

Monday to Friday, We have five main offices across the region and we aim to have a local office open each week day.	Core hours are 10:00 to 13:00pm, with most offices opening for additional hours.
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	OUR CONTACT DETAILS:	THE BEST WAY TO CONTACT US IS BY:
Phone	02392 717707	Phone
Advice Line	03444 111306 (landline) 0300 3300650 (mobile)	
Email	info@havantcab.org.uk	
Websites	www.havantcab.org.uk www.easthantscab.org.uk www.adviceguide.org.uk	Website
Havant Address	Leigh Park Community Centre, Dunsbury Way, Havant. PO9 5BG	Post
East Hants Address	Forest Community Centre, Pinehill Road, Bordon. GU35 0BS	Post

OTHER USEFUL INFORMATION

The above contact details are for our head office at Havant. We operate across East Hampshire District and Havant Borough via 5 offices located in the larger towns, plus 5 small outreaches. To obtain more information about our services, locations and contact information, please visit www.havantcab.org.uk or www.easthantscab.org.uk.

Clients/service users can access our services via our phone advice line: 03444 111306 (landlines) 0300 3300650 (mobiles) or via adviceguide, our on-line help service: www.adviceguide.org.uk.