Our Services

ROUTINE APPOINTMENTS

Routine appointments are available to be booked from 2pm every day for up to 14 days ahead.

QDOCTOR

As part of our commitment to improving access for our patients we're now using video consultations.

This means for certain conditions you can see a GP from home or work without having to come to the surgery.

Please see our website or reception for details.

TEST RESULTS

Test results are available from reception after 2pm by phoning the surgery.

REPEAT PRESCRIPTIONS

We now use an Electronic Prescribing System (ePS). Sign up at your local pharmacy and get your prescription delivered straight to the pharmacy of your choice. There is no need to visit the surgery.

Some medications are excluded by the NHS from this scheme. Please check with your pharmacist.

Please allow 2 working days for processing.

'FIT' NOTES/ SICKNESS CERTIFICATES

If you are sick for more than 7 days and your employer requires a 'fit note', a consultation with a doctor is required.

If you need a repeat / follow-on 'Fit Note' these can be requested via eConsult

Registration

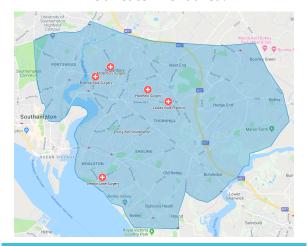
The Partnership welcomes new patients.

Medical treatment is available from
the date of registration.

A registration form is available on our website or from reception.

Proof of ID is required, as specified on the form.

Our catchment area:



Additional Information

HOME VISITS

Home visits are available for patients who are housebound. Requests for same day home visits are triaged by our urgent care team.

Please telephone between 0800 - 10.30.

MEDICAL REPORTS/ INFORMATION REQUESTS

Please submit a request in writing to reception. Requests may take up to 4 weeks to complete. A price list is available from reception.

POLICIES

A copy of our privacy policy and zero tolerance policy is available on our website or on request.



Harefield Surgery

Part of the



Practice Leaflet

02380 449913

www.livingwellpartnership.co.uk

21 Exford Avenue Harefield Southampton SO18 5JL

CQC Provider Number: 1-199750827

ICO Registation Number: 7A307775

Inspected and rated

Good



Our Mission Statement

To provide high quality, local General Practice and community services to improve holistic health, through partnership, collaboration and developing new services.

Our Partners

Dr P Aggarwal (F) - MB BCh MRCS FRCGP DFRSH
PGC MedEd MAcadMEd

Dr S Sealey (F) - BM MRCGP DRCOG DRCOG

Dr J Gnana-Pragasam (F) - MBBS DFFP MRCGP

Dr R McDermott (M) - BM BS MRCGP DROCOG

Dr C Thompson (F) - MB ChB MRCP MRCGP

Dr S Humphries (F) - MBBS MRCGP DRCOG

Dr M Hughes (M) - BM MRCGP

Dr CB Sanford (M) - MBBS MRCGP

Dr A Freeman (F) - BM, MPH, MRCGP

Dr K Walton (F) - MBBS

Dr A Atkinson (F) - MBBS DRCOG

Dr S Davies (F) - BSc (Hons) BM (Hons) MRCGP

DRCOG DFSRH DipPCR PGCME

Mr D Barclay (M) - Non-Clinical Managing Partner

Nursing Services Lead:

A Nelson

Urgent Care Team Lead:
V Bartlett

Our Surgery

Surgery Opening Hours

Monday 08.30 - 13.00 14.30 - 18.00 Fuesday 08.30 - 13.00 Closed

Vednesday 08.30 - 13.00 14.30 - 18.00

Thursday 08.30 - 13.00 Closed Friday 08.30 - 13.00 Closed

- Excluding bank holidays -

Extended hours clinics available by appointment only.

Please ask at reception.

Reception & Site Lead

| Edmonds-Riley (Weston Lane Surgery

Accessibility





Accessible toilet, with emergency cord

Portable induction loop

Baby changing facilities

Translation services by request

Patient Experience

we care passionately about building healthy lives, holistically. If you have any feedback, comments or concerns please let us know:

- Speak to our Reception & Site Lead/ Receptionist
- A feedback form is available from reception or or our website (www.livingwellpartnership.nhs.uk).
- Comments can be left on our NHS choices page

Our Services

URGENT CARE

If you are in need of on-the-day urgent care please contact us by calling

02380 449913

on weekdays between:

08.00 - 10.30 14.00 - 17.00

We offer a daily triage service where patients can log their urgent medical complaint with our reception team.

Patients will receive a call back on the same day from the duty team who will provide advice, a prescription or an appointment.

We do not offer a walk-in service at any of our sites.



You can consult with your doctor online, this is called an e-Consult.

Click the link on our website and it will guide you through the quick and easy process.

E-consult about common non-urgent queries:

Long Term Conditions

Mental Health

Back Pain

Joint Problems

Repeat Sick Notes

Skin Concerns

Administrative Help



E-consult also offers self-help and signposting to free NHS services such as physiotherapy, counselling and other clinics.

All e-Consults will be answered by the end of the *next* working day.