

Lyndhurst Surgery Digital Images Policy

Images (non-sensitive body parts)

A patient may be asked to send in an image of a non-sensitive body part by the admin team.

These images can be sent to the generic Lyndhurst email address and then uploaded onto the patient's file.

This is particularly useful if the patient is complaining of a skin lesion or rash.

Images (sensitive body parts)

Patients who have an issue regarding a sensitive body part/area should be put on triage to be first assessed by a clinician. They should not be asked to send in a digital image of a sensitive body part prior to being triaged.

Once triaged by a clinician they should be asked to send their image via Accurx so that the image is uploaded directly into their medical record. It may be that a video consult may be more appropriate with the offer of a chaperone.

When requesting patients to send digital images care should be taken that they have the ability to consent to share this image and for it to be uploaded to their medical record. If the image is of a child under 16 years of age, consent must be gained from someone who holds parental responsibility.

As with the rest of their medical record the patient has the right to request access to this image and for it to be removed from their medical record.