

Shirley Health Partnership



Patient Consultation – Proposed relocation of Shirley Health Partnership to the former Lidl Site on Shirley High Street (Near McDonalds)

Frequently asked questions (FAQ)

1. Why is Shirley Health Partnership considering moving to a new site?

The current Shirley Health Centre is an old NHS building which is no longer adequate, in terms of its size, facilities, CQC, and HBN11 standards, for the delivery of modern, Primary and Community Care Services. The Partnership has considered a number of alternative options since its merger in 2017 which has led to this exciting opportunity for both the patients and staff alike.

2. What are Shirley Health Partnership's plans for how services will change over time?

Shirley Health Partnership has set a vision for how they see patient care evolving and the move to a new site will enable the following:

- The partnership will become a community resource centre, where patients can get help with making the right lifestyle choices, as well as seek support from other services such as community based services and voluntary groups.
- Integration of primary and community services which will lead to improved patient outcomes and experience.
- Improved management of patients with complex needs and long-term conditions such as frail elderly people or those with mental health problems through joined-up working with community services.

Shirley Health Partnership

3. Proposed Site Plan for Shirley Health Partnership



4. How will this proposed relocation affect my care?

There will be no change in the quality of care you receive, including home visits, because there will be no change to services delivered by Shirley Health Partnership, only a change in location to a purpose built health care facility.

5. Will I need to re-register with my GP?

No, you do not need to do anything. As a registered patient, you will automatically remain on the partnership list of patients. However, this does not affect your right to register with another local practice at any time if you choose to do so and you reside within their catchment area.

6. Will I be able to see the same doctors and nurses?

Yes, and all the services you currently receive from the GPs and Nurses will continue as before.

7. What will the opening hours be?

If the partnership relocates, its opening hours will remain the same.

8. Will I have to wait longer for appointments?

No, the partnership will continue to offer the same number of appointments if they relocate. The partnership will regularly review their capacity and will adjust access to their appointments if needed.

Shirley Health Partnership

9. Will there be a change to online services?

The partnership will be using the same online services and so there will be no changes to this. Prescriptions can still be sent via the Electronic Prescription Service to a pharmacy of your choice. E-Consult service will continue to be available to all our patients and online appointments will be available to book when it is safe to do so post pandemic.

10. Do I have to change pharmacy for my prescriptions?

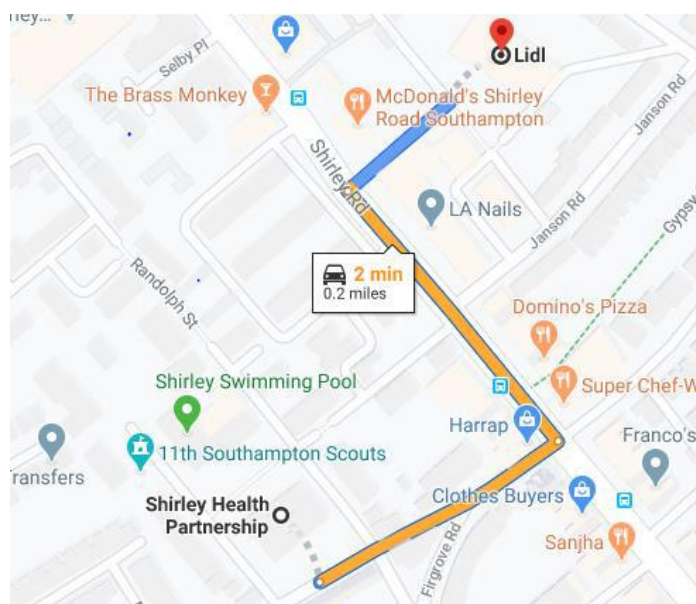
You can continue to choose where to get your prescription dispensed. Prescriptions can be sent electronically to the pharmacy of your choice, or if you receive a paper prescription, you can also take that to any pharmacy.

11. Will there be Wi-Fi at the new site?

It is anticipated that Wi-Fi will be available to patients whilst at the site.

12. Where is the former Lidl Site?

The proposed site location is shown on the image below:



13. How easy will it be to get to the new site?

The new site is accessible by nearby public transport, by bicycle, on foot, and by car. There will also be a large access controlled free car park on site, including disabled parking. There will also be dedicated space for bicycles and a drop off point for patients.

Shirley High Street has regular bus services provided by Bluestar, First Bus and Xelabus.

Below is a route map of the local bus services available from Shirley High street and a operators timetable for your information.

Shirley Health Partnership



Travel Destinations and Operators

Route	Operator	Destinations	Monday - Saturday	Sunday
			Daytime	Daytime
1	Wessex	Central Station, West Quay, Town Quay	60 mins	60 mins
2	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
3	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
4	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
5	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
6	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
7	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
8	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
9	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
10	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
11	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
12	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
13	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
14	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
15	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
16	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
17	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins
18	Wessex	City Centre, Romsey, Chawton End, Offchurcham, Winchester	60 mins	60 mins

14. Are there car parking facilities at the new site?

There will be a large access controlled free car park on site, which includes disabled parking spaces and a drop off bay for the convenience of our patients.

15. Will the new site have good access for people with a disability?

The building will be fully accessible to staff, visitors and patients with disabilities and meets the Disability Discrimination Act 2005 (DDA).

16. What are the downsides of Shirley Health Partnership relocating to the proposed new site?

The relocation will mean that some patients will have further to travel and that might be a challenge for them. (Although some may have less far to travel!) However, there are real benefits in having a modern, purpose-built healthcare facility which will be co-located with community and voluntary services.

Shirley Health Partnership

17. What do the draft plans of the interior of the new site look like? Below is the architect's illustration for how the new draft plans for the interior of the site will look.



18. Will a move cause much disruption to patient services?

There will be no disruption to patient services during this process. Once the consultation has been concluded by Southampton City Clinical Commissioning Group (SCCG), if the decision is to relocate Shirley Health Partnership to the new site, the partnership will remain in the current building and will continue to work in the same way that it always has until the move to the new site is finalised. Patients will be kept fully informed throughout this process.

19. What happens if I do not want to relocate to the new site?

You have a choice of where you register with a GP Practice. If you wish to enquire about other practices closer to where you live, you can do so by typing in your postcode on the NHS Web website www.nhs.uk/pages/home.aspx. NHS Web also gives further information about local practices, such as opening hours and patient satisfaction survey results. If you wish to change GP practice, you should contact the surgery of your choice directly and ask them to register you.

You do not need to consider moving practices now because we are only currently seeking your views on the proposed relocation before a decision is made.

20. Who else are you engaging with about this potential relocation?

We are also seeking the views of other organisations and groups involved in primary care in the area. For example, elected officials, other local GP practices, Healthwatch Southampton, local Pharmacies and voluntary groups.

21. Who will make the final decision whether to relocate the practice or not?

The SCCCG, along with NHS England Primary Care team colleagues, will review and analyse the results of the consultation exercise as well as the Equality Impact Assessment and other required investigations as part of the process. A report will then be produced which details the findings and will make recommendations.

The Southampton City Primary Care Committee will make the final decision; this is the body that makes decisions about the planning of local primary care services, including GP services and contracts. The members of this committee work across the local area.

22. What do I need to do now?

You are encouraged to share your views on this proposal.

There are various ways in which you can share your views with us:

- By questionnaire: A questionnaire is available for patients to complete at the surgery and can be found here <https://www.shirleyhealthpartnership.nhs.uk/info.aspx?p=16>
- Completed questionnaires can be handed in to the partnership or returned via email to soccg.shirleyhealthpartnership-ppg@nhs.net, or by post to Shirley Health Partnership, Shirley Health Centre, Grove Road, Shirley, SO15 3UA.
- Questionnaires are also available via survey monkey on the website <https://www.surveymonkey.co.uk/r/QPT2T9W>
- Virtual drop-in zoom events will be held online; details of which will be displayed at the partnership and on the website www.shirleyhealthpartnership.nhs.uk This will be the perfect opportunity to ask any questions you may have.
- Online: Information and the questionnaire will be available on the Partnership website www.shirleyhealthpartnership.nhs.uk