

PRACTICE STAFF

Selsey Medical Centre Team 2015

Partners:

Dr Michael Lacey
Dr Alison Parrish
Dr Katherine Miller
Dr Rachel Jameson

Dr Edward Ford
Dr Kingsley Poole
Dr Frances Copeland

GP's:

Dr Antonia Gowan
Dr Arabella Sargent

Dr Emily Price

Nursing Team:

Bobbie Davies
Sally Smith
Sally Searle
Emma Hayward

Andrea Jackson
Kirsty Anderson
Nicky MacDonald
Christine Coulter

Healthcare Assistants:

Hazel Wootten
Marie Taylor

Jacqui Strange

Phlebotomist:

Carole Bath

Tracey Hill

Support Team:

Anna Baldwin
Julie Bertotti
Sallie Brown
Sadie Calton
Nicola Collins
Aliceson Downs
Lorraine Dryden
Kelly Frost
Tammy Goodman
Gail Isted
Nikki Jones

Diane Kelleher
Lisa Lelliott
Karen Miles
Pauline Overton
Sarah Palmer
Julie Ransome
Liz Thomas
Allison Turner
Christine Wilson
Tonie Woodjetts

Selsey Medical Practice

The Freedom of Information Act gives you the right to request information held by a public sector organisation. Unless there's a good reason, the organisation must provide the information within 20 working days.

Please contact: The FOI Co-ordinator

NHS West Sussex

1The Causeway

Goring-by-Sea

West Sussex BN12 6BT

Email: FOI@westsussexpct.nhs.uk

There may be a charge for this information.

TELEPHONE NUMBERS

Appointments & Prescriptions

01243 608201

(Prescription queries will only be dealt with between 10am - 11am and 2pm - 3pm)

Fax

01243 607720

NHS 111

111

Selsey Medical Practice

PRACTICE LEAFLET

Information for Patients

OPENING TIMES

Mon: 8:30am - 6:30pm

Tue: 8:30am - 6:30pm

Wed: 8:30am - 6:30pm

Thu: 8:30am - 6:30pm

Fri: 8:30am - 6:30pm

Sat: Closed

Sun: Closed

Website

www.selseymedicalpractice.co.uk

PARTNERS

Dr's Lacey, Parrish, Miller, Jameson, Ford, Poole
and Copeland

GP's

Dr's Gowan, Sargent and Price

APPOINTMENTS

All surgeries are by appointment and can be made in person or by telephone. Please make it clear if your problem requires urgent attention, if you are very ill you will be seen on the same day. GP appointments are for one problem only, if you think you need more time please discuss with the receptionist when booking. If you are unable to attend for your appointment please let us know so that we can offer this to another patient.

HOW TO REGISTER AS A PATIENT

If you are new to the area and wish to register please ask at our Reception. If you have your medical card then please bring this along with you as well as one item of photographic identification (passport / driving license) and one document as proof of address. Following your registration you will be required to have a new patient check to enable your registration to be fully complete.

HOME VISITS

Home visits should only be requested for those who are unable to come to the Surgery because of serious illness and infirmity. They should be requested before 10:30am if at all possible. Whenever possible we prefer to see you at the Surgery; if you do not feel well enough to sit in the waiting room we can make alternative arrangements. Requests for visits after this time will be taken by the Duty Doctor.

TELEPHONE ADVICE

All Doctors are available (normally after 12:30pm) to give telephone advice after their morning surgery. Patients are advised to telephone before 9:30am to arrange this.

PRESCRIPTIONS

Requests for repeats prescriptions will be dealt with within 4 working days. We do not take repeat medication requests over the telephone. Medication desk is open between 10-11am and 2-3pm for enquires.

RESULTS

Results can be obtained between 10.00am and 2.00pm daily on 01243 608201.

CHAPERONES

All patients are entitled to have a chaperone present for any consultation. Please request this at the time of booking or speak to your GP

TEACHING

As an accredited training practice we regularly have medical students spend part of their training with us. All trainees are qualified doctors.

OUT OF HOURS

If you have an urgent problem when the surgery is closed please ring 111 your call will be answered by this NHS service who cover out of hours. Please note that when contacting them, your telephone conversation will be recorded.

DISABLED ACCESS

The surgery has designated parking spaces with wheelchair access, lift and toilet facilities.

DATA PROTECTION

All information held about patients is completely confidential. The Practice is registered under the Data Protection Act 1984. This Act protects data held on the computer system.

WEST SUSSEX PCT

To obtain details of all primary medical services available within the West Sussex area please contact 01903 708400

PRESCRIPTION CHARGES (APRIL 2015)

Charge per item £8.20
3 month pre paid certificate £29.10
12 month pre paid certificate £104.00

For further details visit:

www.nhsbsa.nhs.uk

COMPLAINTS, COMMENTS AND SUGGESTIONS

If you wish to comment or complain about any aspect of the Practice, please contact the Practice Manager.

Patient Advice & Liaison Services (PALS)
Freephone 0800 0304563

Selsey Medical Practice operates a zero tolerance policy to aggressive and abusive behaviour.

(Revised 29/06/2015)