

Evening and weekend access to GP appointments

GP appointments are now available during the evening and at the weekend for people registered with a GP in East Surrey.

This means that both routine and urgent appointments are available at a local hub during weekday evenings and on a Saturday and Sunday, to make sure local people get the health help and support they need.

NHS East Surrey CCG, working in partnership with local patients and clinicians, designed the service. The appointment hubs are run by Alliance for Better Care Ltd, the local GP Federation.

How to book an evening or weekend appointment at a hub:

Appointments can be booked through your own GP practice in the normal way, during normal opening hours.

Clinicians working at the hubs will have access to your medical records with your agreement. You will be asked before any information is shared and can decline if you wish.

Your help to design this new service

In preparation for this additional, improved access to GP care, we sought the views and experiences of local patients and the public through a survey. The results can be found here:

www.eastsurreyccg.nhs.uk/news/east-surrey-ccg-views-on-evening-and-weekend-access-to-gp-services-results/