

How health and social care workers can see health information about your care

Your GP, community services and the local hospitals share information about your care



They do this with an electronic system named the London Care Record



Your London Care record will have some important information about you



Some examples of the important information in your London Care Record are:

your name, address and NHS number



your appointments and visits to hospitals



and what medicines you are taking



Who can view my information In the London Care Record?

Only staff involved directly in your care can see this information about you



Staff can only look at information that they need to know



When you see your health or social care worker, they will be able to see your information automatically as long as there is a need for them to see it



Even if you are too ill, they can still look at the record to make sure you have the best care. This is because it is in your 'best interests'



Sometimes we have to share information with other people because the law says we have to. This does not happen very often



What is good about the London Care Record?

Health and social care workers can see what care you have already had



This saves time as they will have the information they need to help you



This is very important in an emergency



It might mean the doctors will not keep asking you the same questions



Do I have to have my information shared In the London Care Record?

If you do not want your information shared in the London Care Record you can email the Information Governance Team at Lewisham and Greenwich NHS Trust at **lg.irr@nhs.net** and they will be able to help you.



If you do not want to share your information you can say no but this might mean we can't care for you as well



If you want to know more about the London Care Record you can talk to somebody on the telephone on **020 3192 6011**



The address you can email is **lg.irr@nhs.net**



Or you can find information on the internet



The website address is:
[www.lewishamandgreenwich.nhs.uk/
london-care-record](http://www.lewishamandgreenwich.nhs.uk/london-care-record)

