BARNARD MEDICAL PRACTICE

NEWSLETTER

FEBRUARY 2012

PATIENT SURVEY

Thank you to our patients who completed the recent survey. We are collating the information. Look out for notices informing you when there will be an opportunity to attend a meeting with practice staff and the Patient Reference Group. This meeting will give you the opportunity to discuss the survey findings and together reach agreement on an area of the practice which you wish us to focus improvement on.

STAFF NEWS

Congratulations toour 3 Salaried GP's who are all becoming GP Partners.

Dr Asad Rahman with us at Barnard Medical Practice Dr Tara Kharib and Dr Mike Jobling at other practices in Greenwich and Bexley.

Obviously there will be some staff changes whilst we are recruiting new clinicians. Please be patient while we recruit the right people for the practice.

Welcome to

.... Maura O'Brien now a permanent Senior Nurse. We are planning some changes to Nursing clinics.

Long Term Medical Conditions versus Acute/New Symptoms

As with Diabetes many long term medical conditions benefit from a comprehensive review to ensure treatment is achieving the correct effect. We wish to organise review of management for such conditions in a way similar to Diabetes.

This would mean inviting patients for planned review appointments when they are on regular long term medicines for a variety of conditions. It will also be possible to see the Nurses for advice on management queries on these conditions.

We hope that these changes will make Surgery Appointments more easily available for patients who have symptoms requiring a diagnosis and start of new treatment.

Look out for more information on changes to appointment systems.