

Start Date	overall how was your experience of our service?	Please can you tell us why you gave this answer?	Please tell us how we could have improved your visit/contact with us
2023-09-19 19:47:10	Very Good		
2023-09-19 18:35:20	Very Good	I was treated with courtesy and politeness. All staff excellent.	Could not be improved
2023-09-19 18:05:15	Very Good	Nice doctor, easy to talk to	All good
2023-09-19 18:03:38	Very Good	Prompt and professional	
2023-09-19 18:02:37	Very Good	Kind and efficient	More comfortable in reception area?
2023-09-13 18:17:13	Very Good	Call back within 10 minutes and appointment made	
2023-09-13 13:03:48	Very Good	Very friendly short wait caring nurse	No issues
2023-09-12 18:56:12	Very Good	Decisive action despite unable to contact Paediatrician	
2023-09-12 19:44:18	Very Good	Receptionist was helpful, was seen on time.	It was a good visit today.
2023-09-12 18:27:02	Good		
2023-09-12 18:20:30	Very Good	As usual, it was all great. I came in, told the doc my problem, he agreed and prescribed me the medicine. Job done.	I tried to get an appointment em yesterday but couldn't but a day's wait is great in comparison to some GP's where you can
2023-09-12 18:04:08	Very Good	Nurse very helpful and informative	Not sure.when ever I have had to visit manor park I have had no
2023-09-12 18:06:17	Very Good	Appointment on time nurse very professional.	None really all good
2023-09-12 18:04:20	Very Good	Didn't have to wait long, doctor Patel very caring.	All good.
2023-09-12 18:02:29	Good	I waited for 16 minutes for my appointment.	Having not to wait for over 15 minutes for my appointment.
2023-09-12 18:02:46	Very Good	The service was great	You can't
2023-09-06 16:15:25	Don't Know	Today was ok. But regarding the same matter has been awful. Reception staff are usually unhelpful and rude	Reception staff to be more helpful and less rude. More caring
2023-09-06 11:20:41	Very Good	Dr was exceptionally kind caring and understanding	
2023-09-05 17:35:12	Very Good	Dr Martin Derry listened carefully to me explaining symptoms and concerns and made me feel at ease. He gave good advice and recommended a referral.	
2023-09-06 08:54:02	Very Good	Polite Helpful Timely.Engaged.	All good.
2023-09-06 07:43:05	Very Good	Got through straight away and was able to speak with a doctor just after 9am	Everything was good
2023-09-06 06:30:48	Very Good	A prompt response was needed and given to avoid deterioration in toe infection. Obtained antibiotic script immediately.	
2023-09-05 23:26:55	Very Good	Punctual. Polite. Cheerful.	Nothing. Very happy with everything. Thank you.
2023-09-05 21:48:43	Very Good	Receptionist where very helpful (JULIE)	
2023-09-05 21:09:54	Very Good	Given reason for the delay in seeing the nurse. Call to give me further 2 appointments for the nurse.	N/A
2023-09-05 20:59:58	Very Good	Staff were very friendly and I was given great advice by the nurse.	It would have been good to get an appointment sooner.
2023-09-05 19:38:30	Very Poor	Because I made the appointment for the doctor to help me because I was being neglected, and he didn't do anything	By helping me in my situation to stop neglection happening

2023-09-05 18:50:55	Very Good	Saw my baby daughter very quickly, very happy with service and friendliness of reception staff. Doctor called prior to my appointment with guidance and was very thorough.	Could not have been improved, very satisfied.
2023-09-05 18:54:36	Very Good	Excellent advice	Not possible
2023-09-05 18:52:14	Very Good	Good communication & quick and efficient at solving my issue/question.	
2023-09-05 18:36:04	Very Good	The doctor explained what he thought the problem was and we have to wait visit the breast clinic	N/A
2023-09-05 18:19:04	Good	Appointment was on time, advice was provided	
2023-09-05 18:04:00	Very Good	Booked appointment online. Staff and doctor were fast and efficient	Only negative is if you need an appointment on the same day,
2023-09-05 18:04:16	Good		
2023-09-05 18:02:32	Very Good	My nurse who done my blood test was excellent. Made me feel at ease. All round an excellent experience.	Tea and coffee while waiting. Yes and biscuits.
2023-09-05 17:46:12	Very Good	Got to see a doctor	Mine visit was good Thanks
2023-09-05 17:40:31	Very Good	Today was easy to book a face to face at 8.30- yesterday was completely different	Maybe ask client if their request for a face to face very urgent of could do with phone call or can you book them a non urgent
2023-09-05 17:31:49	Very Good	Receptionist Called back quite quickly from the call back service that is available in the morning for on the day appointments. A telephone call appointment with the dr for that day was offered. Dr called in the morning, and was very helpful	
2023-09-05 17:28:29	Good	No	
2023-09-05 17:06:55	Very Good	Emma who i spoke with on the phone was really helpful and understanding	