Q1) Who did you see the Nurse for?

You went to see a nurse for:
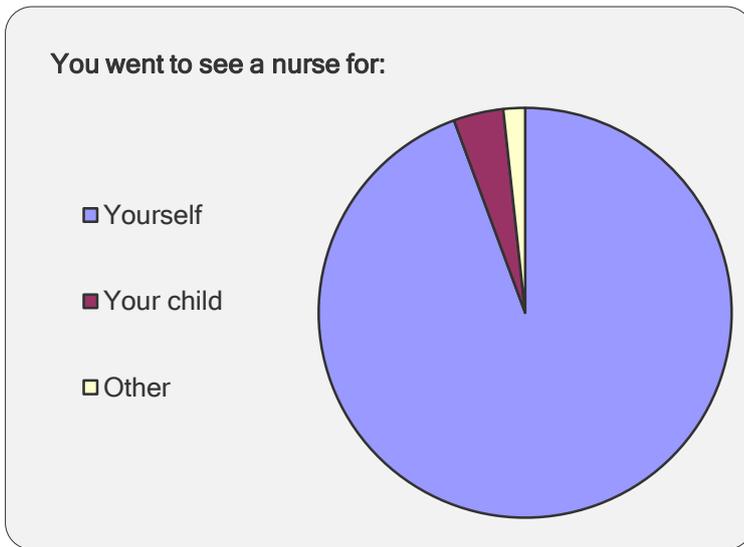
Nursing Team (7 Clinicians)					
You went to see a nurse for:	**Response Count**	**Mean Response Percent (%)**	**Range (%)**		**Median (%)**
			High	**Low**	
Yourself	169	94.4	100.0	90.0	95.5
Your child	7	3.9	16.7	0.0	6.7
Other	3	1.7	6.3	0.0	3.4
answered question	*179*				
skipped question	*107*				

Q2) How long did you wait for your consultation to start?

How long did you wait for your consultation to start?

- Less than 5 minutes
- 5-10 minutes
- 11-20 minutes
- 21-30 minutes
- More than 30 minutes
- There was no set time for my consultation
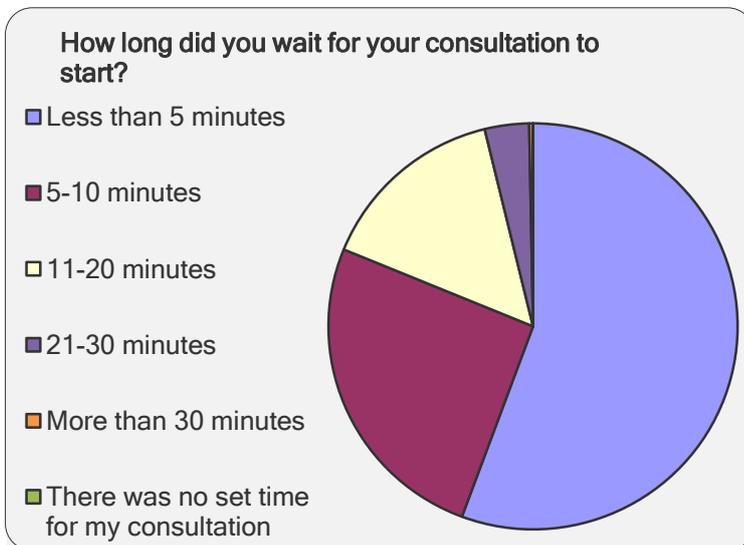
Nursing Team (7 Clinicians)					
How long did you wait for your consultation to start?	**Response Count**	**Mean Response Percent (%)**	**Range (%)**		**Median (%)**
			High	**Low**	
Less than 5 minutes	159	55.6	81.6	28.6	47.9
5-10 minutes	73	25.5	36.2	14.3	25.0
11-20 minutes	43	15.0	31.0	2.0	14.5
21-30 minutes	10	3.5	9.5	0.0	5.0
More than 30 minutes	1	0.3	2.1	0.0	1.1
There was no set time for my consultation	0	0.0	0.0	0.0	0.0
answered question	*286*				
skipped question	*0*				

Q3) How do you rate how long you waited for your appointment?

How do you rate how long you waited for your appointment?

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Satisfactory
- ☐ Poor
- ☐ Very poor
- ☐ Does not apply
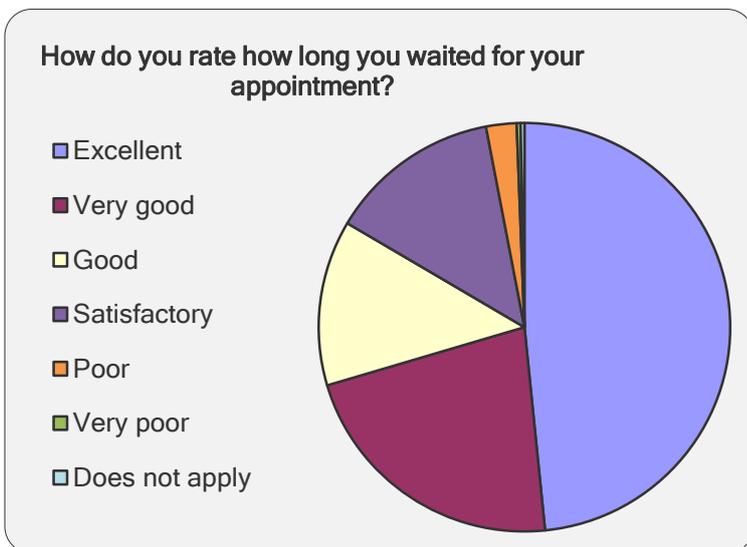
Nursing Team (7 Clinicians)					
How do you rate how long you waited?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Excellent	141	48.4	78.0	27.7	45.8
Very good	64	22.0	34.0	14.0	19.3
Good	36	13.1	21.4	2.0	12.2
Satisfactory	37	13.5	23.8	0.0	14.5
Poor	6	2.4	7.1	0.0	1.1
Very poor	1	0.3	2.4	0.0	0.0
Does not apply	1	0.3	2.0	0.0	0.0
answered question	*286*				
skipped question	*0*				

Q4) How good was the nurse at putting you at ease?

How good was the nurse at putting you at ease?

- ☐ Very good
- ☐ Good
- ☐ Satisfactory
- ☐ Poor
- ☐ Very poor
- ☐ Does not apply

Nursing Team (7 Clinicians)					
How good was the nurse at putting you at ease?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	261	90.6	100.0	74.5	93.0
Good	23	8.8	21.3	2.0	7.0
Satisfactory	2	0.6	4.3	0.0	0.0
Poor	0	0.0	0.0	0.0	0.0
Very poor	0	0.0	0.0	0.0	0.0
Does not apply	0	0.0	0.0	0.0	0.0
answered question	*286*				
skipped question	*0*				

Q5) How good was the nurse at giving you enough time?

How good was the nurse at giving you enough time?

- ■ Very good
- ■ Good
- □ Satisfactory
- □ Poor
- ■ Very poor
- □ Does not apply
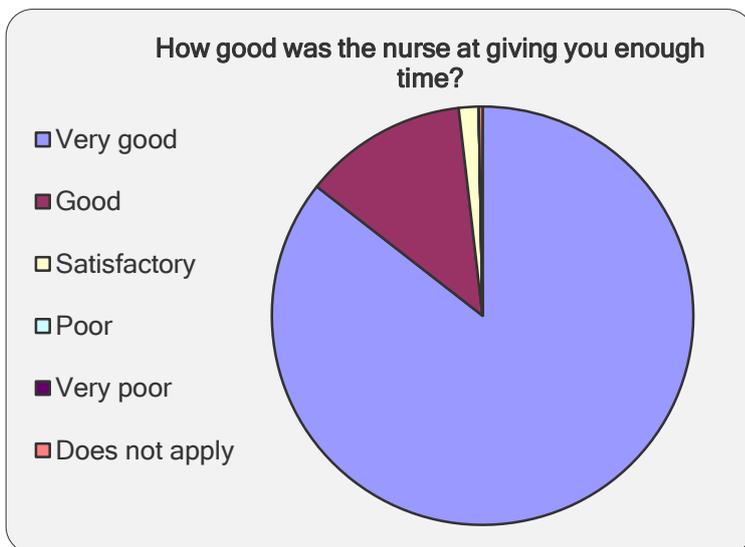
Nursing Team (7 Clinicians)					
How good was the nurse at giving you enough time?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	245	85.6	100.0	75.6	79.8
Good	34	12.6	24.4	0.0	11.0
Satisfactory	5	1.5	6.4	0.0	0.0
Poor	0	0.0	0.0	0.0	0.0
Very poor	0	0.0	0.0	0.0	0.0
Does not apply	1	0.3	2.0	0.0	0.0
answered question	*285*				
skipped question	*1*				

Q6) How good was the nurse at listening to you?

How good was the nurse at listening to you?

- ■ Very good
- ■ Good
- □ Satisfactory
- □ Poor
- ■ Very poor
- □ Does not apply
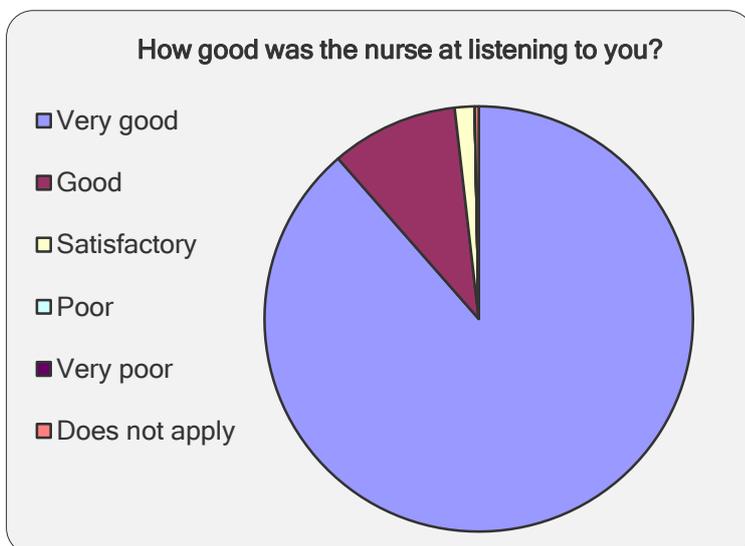
Nursing Team (7 Clinicians)					
How good was the nurse at listening to you?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	255	88.6	98.0	78.7	88.1
Good	25	9.6	20.0	0.0	8.2
Satisfactory	5	1.5	4.3	0.0	0.0
Poor	0	0.0	0.0	0.0	0.0
Very poor	0	0.0	0.0	0.0	0.0
Does not apply	1	0.3	2.0	0.0	0.0
answered question	*286*				
skipped question	*0*				

Q7) How good was the nurse at explaining your condition and treatment?
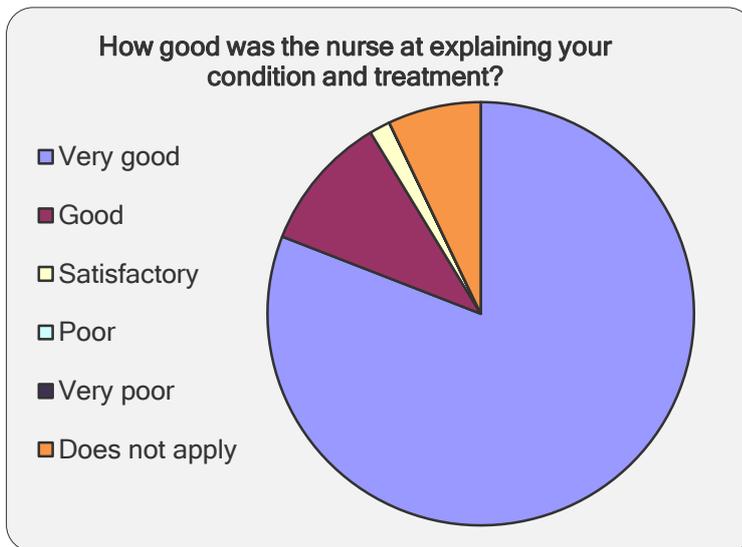
How good was the nurse at explaining your condition and treatment?

Legend:
- Very good
- Good
- Satisfactory
- Poor
- Very poor
- Does not apply

Nursing Team (7 Clinicians)					
How good was the nurse at explaining your condition and treatment?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	228	80.9	94.1	65.3	79.2
Good	28	10.4	20.0	2.9	8.4
Satisfactory	5	1.6	4.3	0.0	1.0
Poor	0	0.0	0.0	0.0	0.0
Very poor	0	0.0	0.0	0.0	0.0
Does not apply	22	7.1	30.6	0.0	3.9
answered question	283				
skipped question	3				

Q8) How good was the nurse at involving you in decisions about your care?
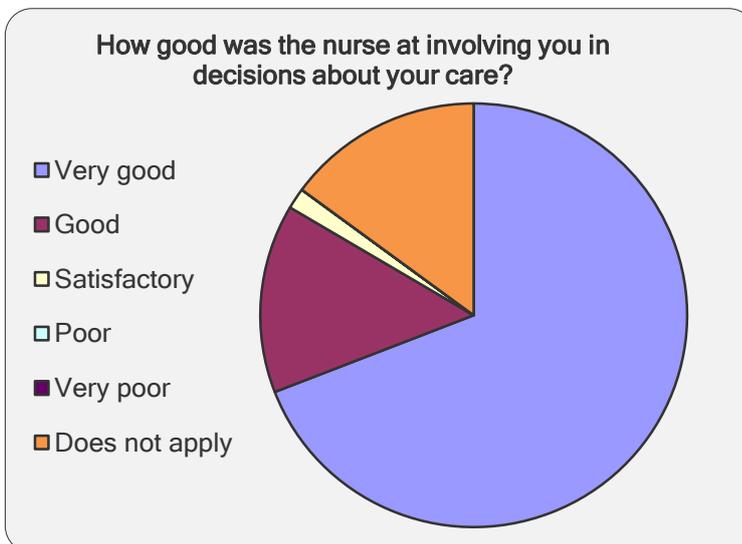
How good was the nurse at involving you in decisions about your care?

Legend:
- Very good
- Good
- Satisfactory
- Poor
- Very poor
- Does not apply

Nursing Team (7 Clinicians)					
How good was the nurse at involving you in decisions about your care?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	198	69.1	90.7	45.0	68.1
Good	38	14.4	30.0	2.9	14.3
Satisfactory	5	1.6	6.4	0.0	0.0
Poor	0	0.0	0.0	0.0	0.0
Very poor	0	0.0	0.0	0.0	0.0
Does not apply	42	14.9	36.7	2.1	8.8
answered question	283				
skipped question	3				

Q9) How good was the nurse at providing or arranging treatment for you?
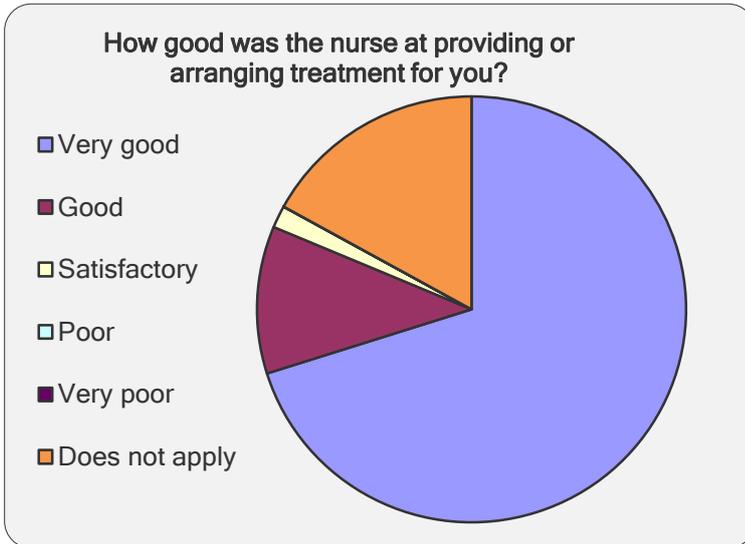
How good was the nurse at providing or arranging treatment for you?

- Very good
- Good
- Satisfactory
- Poor
- Very poor
- Does not apply

Nursing Team (7 Clinicians)					
How good was the nurse at providing or arranging treatment for you?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	201	70.2	81.4	55.0	74.5
Good	29	11.2	20.0	2.0	11.8
Satisfactory	4	1.7	5.0	0.0	0.0
Poor	0	0.0	0.0	0.0	0.0
Very poor	0	0.0	0.0	0.0	0.0
Does not apply	50	17.0	38.0	6.4	9.5
answered question	284				
skipped question	2				

Q10) Would you be completely happy to see this nurse again?

Would you be completely happy to see this nurse again?

- Yes
- No

Nursing Team (7 Clinicians)					
Would you be completely happy to see this nurse again?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Yes	284	100	100	100	100
No	0	0	0	0	0
answered question	284				
skipped question	2				

Q11) How well do the nursing team help you to understand your health problems?

How well do the nursing team help you to understand your health problems?
- Very well
- Unsure
- Not very well
- Does not apply

Nursing Team (6 Clinicians)					
How well do the nursing team help you to understand your health problems?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very well	196	90.7	100	82.2	90.1
Unsure	10	4	15.6	0	2.5
Not very well	1	0.4	2.6	0	0
Does not apply	11	4.9	12.5	0	2.5
answered question	218				
skipped question	18				

Q12) How well do the nursing team help you to cope with your health problems?

How well do the nursing team help you to cope with your health problems?
- Very well
- Unsure
- Not very well
- Does not apply

Nursing Team (6 Clinicians)					
How well do the nursing team overall help you to keep yourself healthy?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very well	184	84.3	92.9	73.7	86.8
Unsure	13	5.6	12.2	0.0	4.0
Not very well	2	0.8	2.4	0.0	0.0
Does not apply	17	9.3	21.1	0.0	9.8
answered question	216				
skipped question	20				

Q13) How well do the nursing team help you to keep yourself healthy?

Nursing Team (6 Clinicians)					
How well do the nursing team help you to cope with your health problems?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very well	183	84.6	86.8	81.3	85.0
Unsure	13	6.0	9.1	2.4	5.8
Not very well	1	0.4	2.3	0.0	0.0
Does not apply	19	9.2	12.5	2.3	10.2
answered question	*216*				
skipped question	*20*				