

Goodwood Court

Following an inspection by the Care Quality Commission (CQC) in June, Goodwood Court Medical Centre was closed. The practice is situated very close to Charter Medical Centre and following negotiations with NHS England, Charter Medical Centre agreed to provide medical services to the patients previously registered at Goodwood Court.

Charter Medical Centre will provide GMS services to patients previously registered at Goodwood Court until 31st March 2016. During this period we would be happy to register on a permanent basis any patients who reside within our practice boundary.

We realise that this is going to have an impact on the number of patients who access our services and we are putting plans into action to increase the capacity at Charter Medical Centre. We are increasing the administrative support staff, doctors and nurses and we are exploring ways of providing appointments over a wider range of hours.

Patients registered at Charter Medical Centre will soon be able to use our new automated telephone appointment booking system, and we encourage patients to register for our on line service, SystemOnline. Using this system patients registered at Charter Medical Centre can book and cancel appointments, request repeat medications and send messages to both administrative and clinical staff.

We appreciate that the surgery will be busy during the transition period and we apologise for any disruption to our services.

Nina Graham
Practice Manager