

Changes to the appointment system

We made changes to the GP appointment system on 5th August. We want to know what you think of these changes. We would appreciate if you could answer the questions below.

1. Was your appointment for a 10 minute or 15 minute slot?

- a) 10 minutes
- b) 15 minutes
- c) Don't know

2. Was this:

- a) The right amount of time?
- b) Too long?
- c) Too short?

3. Were you offered a choice of 10 minute or 15 minute slots when you booked your appointment?

- a) Yes
- b) No
- c) Can't remember

4. We have some 5 minute telephone consultations which can be booked with your GP. Is this something you would find useful?

- a) Yes
- b) No
- c) Possibly

5. If we could change 1 thing in the practice what would you like this to be?

Thank you for giving us your feedback. Please put your form in the box at reception