

Dr Mohan and Associates Patient Reference Group Report

Practice patient age sex distribution report

Sex	Age 18-39	Age 40-59	Age 60-100	Total
Female	1425 (23%)	1067 (17%)	699 (11%)	3191 (52%)
Male	1300 (21%)	1103 (18%)	595 (10%)	2998 (48%)
Total	2725 (44%)	2170 (35%)	1294 (21%)	6189 (100%)

We have so far recruited 59 patients to form our Patient Reference Group – please find below the age/sex, ethnicity and employment status:

Sex

Male	Female
24	35

Age

18-39	40-59	Over 60
18	27	14

Ethnicity

White British	Iranian	Irish	Black African	Black British	South African	Pakistani	White European	Indian British
44	1	2	4	3	1	2	1	1

Employment

Full time	Part time	Unemployed	Carer	Stay at home parent	Retired	Student
21	15	10	1	1	11	1

Our Patient Reference Group is very well represented by most groups although we currently do not have representation from the gay community. We are still actively recruiting patients for our PRG. Our web site is now live and patients can join the group by completing and submitting a simple form. We are hoping that soon we might have a fully represented PRG.

Process used to recruit to the PRG group:

We included patients from our original Patient Participation Group

1. Put up posters in the surgery
2. Reception staff gave out leaflets to patients as they came in for appointments or repeat prescriptions.
3. Priorities were set by emailing newly recruited PRG members.

A simple survey of key areas we felt should be priority in the practice was devised. This was circulated by email to the PRG inviting views and comments. There was very little response from the group so we assumed they were in agreement.

The patient survey was conducted by paper forms given to the patients to complete when they attended surgery.

The results are published separately on our website.

An action plan was formulated from the results of the survey and agreed with the PRG by email communication. There were no areas of disagreement and no contractual considerations to the agreed actions.

The results of the survey were circulated to our PRG members and published on our website.

As a result of the survey we have not changed our opening times, which are advertised in our practice leaflet and on our website

Opening hours are as follows:

Mon, Tue, Wed and Fri – 8.30am to 6.30pm

Thu – 8.30am to 1.30pm

Extended hours: Mon and Tue – 6.30pm to 8pm

Our Out of Hours number is NHS 111