

# Rose Villa Surgery Newsletter

## Issue 3— February 2024

Our Surgery Website: [www.rosevillasurgery.nhs.uk](http://www.rosevillasurgery.nhs.uk)

Our Surgery E-mail: [swrosevillasurgery@nhs.net](mailto:swrosevillasurgery@nhs.net)

Phone number: 01268 552999

### News Update

Happy new year to all our patient we would like to say a big thank you for all the gifts that was given to the surgery over Christmas .

We did a Healthy Heart day and we had a good turn out and a few patients that needed to be seen or medication that needed to be adjusted. Please pop along on our next one it may help you .

### eConsults

- ◆ We understand how hard it is to call at 8am for an appointment so do an eConsult no login page just simple go to Rose Villa web site half way down on the page you eConsult lets get started simply complete the form and leave the rest to us
- ◆ *Order medication*
- ◆ *Sick notes*
- ◆ *Ask for your blood form to be issued and lots more*



Want advice from your doctor,  
self-help information or have  
an administrative request  
(such as a sick note or test results)?



eConsult and get a response before the end of the next  
working day or sooner

GET STARTED

### NHS APP

The NHS App gives you a simple and secure way to access a range of NHS services. Download the NHS App on your smartphone or tablet via the [Google play](#) or [App store](#). You can also access the same services in a web browser by [logging in through the NHS website](#).

You must be aged 13 or over to use the NHS App. You also need to be registered with a GP surgery in England or the Isle of Man. Find out more about [who can use the NHS App](#).

Having trouble pop into the surgery and we will help you with this

## PCN ( Primary Care Network)

### Our Social prescribers

- Weight management
- Patient letters
- LD checks
- Severe Frailty
- Post Partum Support new mums
- Community Transport
- Child & Family wellbeing support
- Assistance for postnatal illness
- Housing association/council housing support letters & much more

### Our Pharmacist

- Do medication reviews
- Medication queries
- Acute prescriptions
- Alerts on medication

We also have an in house physiotherapist, Health and Wellbeing coach, Care Coordinators we also can refer you to a local pharmacist

## Patient Notices

Missed Appointments — January 2024

- ◆ *2 missed GP appointments.*
- ◆ *47 missed nurses & HCA appointments*

***Please cancel your appointment if you no longer need it so it can be offered to a patient who does.***

**Update Your Details** — Please update the reception staff with your current telephone number, e-mail address and who you want as your next of kin.

**PLEASE REMEMBER — IF YOU ARE UNABLE TO GET AN APPOINTMENT OR WE ARE CLOSED, CALL 111 FOR ASSISTANCE AND ADVICE.**