

Repeat Prescriptions

If your doctor has prescribed you regular medication for a long term condition you can order repeat prescriptions at the surgery.

Some newly prescribed medication may not be available on repeat until the doctor is satisfied you are settled on this medication, if you are unsure please ask at reception.



There are three ways to order:-

1. In writing to the surgery.
2. Online. Register with the surgery to order repeat prescription from our website at www.Valkyriesurgery.nhs.uk. Ask at reception for details.
3. Speak to your local chemist to arrange collection and delivery. Pharmacies are no longer able to request medication

Prescriptions can now be electronically sent to your nominated chemist for collection. There is no need to attend the surgery please speak to your chemist or our receptionist who will be happy to help you

Frequently asked questions

Why are only some of my medication listed on the repeat request slip on the right hand side of my prescription?

Only medication which the doctor requires you to continue to take appear on this list. If you are taking regular medication that your doctor has prescribed and it is not included in this list it is probably either a new medication issue or a type of medication that the doctor would like to review regularly before changing into a repeat that you can order regularly yourself.

Acute list—medication the doctor wishes to review

Repeat list—medication which you are settled on the doctor is happy to repeat.

How early can I order my repeat prescription?

You should only be requesting your repeat prescription 1 week before you are due to run out. If you are using the postal service or a chemist then you may order a couple of days earlier.

Should I see my doctor regularly if I have repeat prescriptions?

If you are on repeat medication you should be seeing a Doctor or Nurse for a check up at least every 6 months to check your blood pressure etc.

What if I am going away on holiday, can I order my prescription early?

We are happy to supply you with extra medication to take on holiday but please do write on your request the reason why you are requesting early. Our computer system flags up any medication which is being over used and may not allow us to issue without a reason. We are limited to a max of 3 months supply on an occasional basis.

Am I allowed to order my prescription by telephone?

Unfortunately not unless you are house-bound and unable to attend the surgery. If you find it difficult we do have other options

1. By post
2. Drop into the surgery
3. Online

How long will it take to get my prescription?

Please allow us 72 working hours to complete your prescription. The prescribing clerk does not work Saturday or Sunday.

Can I pick my prescription up Saturday morning?

Only from a chemist If you requested your prescription before Thursday, the surgery does not open on Saturdays

Did you know

If you have two items the same but different doses (i.e. one 25mg and second 100mg) you will only be charged for one item as long as they appear on the same prescription. If they do not appear on the same prescription please ask us to re-issue this for you to save you an extra prescription charge.

On certain medication you are entitled to free prescriptions i.e. Thyroxine, ask at reception for details.

If we reduce your repeat prescription to only one month supply this is because we wish to review your medication and we would have tried to contact you. Once your review has taken place then we will change this back to 2 months supply.

Valkyrie Surgery issue a maximum of 3 months supply for medication but this is at the doctors discretion and a clinical decision.

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You and your prescription



The Valkyrie Surgery