

Robert Frew Patient Partnership Group
Minutes of 59th Meeting Held 20th April 2015
At The Robert Frew Medical Centre

Present

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| | Chair |
| Lesley Cogan | Vice Chair |
| Alan Ursell | Treasurer |
| Jean Ursell | Secretary |

Tony Burr, Jacqueline Coleman, John Langley, Joan Nutley, Mike Prior, Janet Whitaker, Allison Whyte, Gareth Williams, Sarah Tilden, Amanda Chapman.

The meeting commenced at 6.45 pm.

59/01 Apologies

Apologies were received from Alan Bedingham.

59/02 Wickford housing developments and other PPG views

Roy Johnson (Shotgate), Derek Harrison (Swan Lane) and Ray Hilliard (Wickford) were welcomed to the meeting as representatives from other local PPGs. The London Road PPG did not send anyone but supported our intentions with regards to housing developments and the lack of doctor provision.

John recapped what had happened so far and handouts were passed out. The draft letter would have to be changed as the market surgery planning application has been rejected. We would like the response to be from all Wickford PPGs. The proposed letter was discussed and it was decided to add more cc's and to attach a copy of the original letter. John has a copy of everything so far if anyone wants a copy. A further meeting may be organised to discuss what to do next.

59/03 Minutes from last meeting and matters arising

The minutes from the February meeting were accepted as a true record and signed accordingly. There were no minutes from the March meeting.

59/04 Report on recent phlebotomy meeting

Basildon and Southend Hospital Labs are now "in partnership" with Pathology First. This was a response to the proposal to create hubs for testing samples. Pathology first will be responsible for sample collection, through transport, testing and resulting. The reports will still be the responsibility of the consultant pathologists of the hospitals. There will be a hub on Bentalls estate Basildon. There will be 1 IT system and they are trialling an opening time of 7am for phlebotomy. They hope to introduce on-line booking and have supplementary

phone lines at Southend to help with bookings. They are training extra Phlebotomists and hope to hold more clinics in Wickford where they realise there is a problem getting appointments but they have to find sites for extra clinics. Cannot have 7 day working at present as they would need contact numbers for the doctors if there was a problem with results over the weekends.

59/05 Report from SEMC Locality Patient Group meeting

Have doubled their number of attendees. The virtual ward is now only going to have a grade 7 and 8. Patient event feedback was that they want to amalgamate primary and social healthcare facilities and run it as an integrated service.

59/06 A.O.B.

59/06.01 Physiotherapy now private through Connect and there are less, shorter appointments.

59/06.02 The surgery booklet – 100 booklets have been run off but with Dr Tam coming in late May and Dr Donnelly leaving then, the centre pages will need to be redone. Will be updated once have short Bio for Dr Tam.

59/06.03 The phlebotomy forms need to be updated with the correct doctor's names.

59/06.04 An e-mail has been sent to Costa asking for a donation for the defibrillator but have no reply as yet. Have £290 so far. Will send draft letters out and then discuss which shops to go to. Have been in contact with East of England Ambulance to see if have any spare defibrillators after they have given them to Community centres and shops, they will let us know.

59/06.05 The partners have decided to stop using the web GP as it is causing lots of problems and more work.

59/06.06 Question was asked if appointments and sick certificates for jurors could be available the same day as the court insists on having them if you are on jury service and are ill. Ally said it may be possible in those circumstances.

59/06.07 Patient partner – is meeting with partners on 1st May to demonstrate. It has a 10 day installation.

Signed as a true copy of the meeting:

Chair