

Robert Frew Patient Partnership Group
Minutes of 60th Meeting Held 18th May 2015
At The Robert Frew Medical Centre

Present

	Chair
Lesley Cogan	Vice Chair
Alan Ursell	Treasurer
Jean Ursell	Secretary

Jacqueline Coleman, John Langley, Joan Nutley, Dr Tony Ogunsanya, Janet Whitaker, Allison Whyte, Gareth Williams, Amanda Chapman.

The meeting commenced at 6.45 pm.

60/01 Apologies

Apologies were received from Alan Bedingham Sarah Tilden and Carol Groves.

60/02 Minutes from last meeting and matters arising.

The minutes were accepted as a true record and signed accordingly. Apologies given for non receipt of agendas for this meeting.

60/03 Wickford housing developments and other PPG views

The letter was sent on 23rd April with a covering letter to John Whittingdale. No answer as yet. After much discussion it was decided that, as we started the ball rolling, we would retain ownership at present and keep the SEMC and local PPGs updated. The CCG are aware of the problem but area level are taking it on board or replying to our letter. Tony to write to Andrew Pike as chair of the SEMC about his not replying to the letter. We may have to go above Andrew Pikes head.

60/04 Foyer noticeboard and Patient information rack.

There is concern that someone is putting advertising leaflets into the rack by reception. Surgery should have say in what goes into the rack. Alli to find out who fills the rack and find out if it is OK to put advertising leaflets in there. The items from the front noticeboard are now being put on the tables to save the receptionists trouble. Many people are unaware that they can book appointments on-line and need to register to do this. Amanda is to put this and other information about the surgery onto the web and John will send her a copy of the new booklet to help her.

The magazines have been sorted out.

60/05 Report from SEMC Locality Patient Group meeting

TO

CCG undergoing deficit budgeting and are to decommission some services although they have not yet said which. They have a deficit of £20 million and are trying to work within their budget. To this end they have employed a turn around director (Steve Davis) They wish to limit vasectomy referrals as a first step. Tony will let us know what is going to happen when he can as we feel there should be some patient input.

Physiotherapy services at Basildon are causing concern since they have gone private. Tony has raised 3 questions with the CCG and has asked that we send him any information we have about patient's experiences. Tony to raise problem at next CEG to see if he can get the system decommissioned. They are doing telephone assessments, have reduced the number of sessions and many physios have left.

John is to give update on the hierarchy structure above the PPG at the next meeting.

SEMC is cutting down on the number of staff in the virtual ward and Toni is not happy and will be raising a protest. He will keep us up to date.

60/06 Patient Partner update

Meeting cancelled and not known when will be rescheduled. There may be a problem with the cancellation of the contract if patients don't like it and it doesn't work.

60/07 Defibrillator

Discussion on which shops to approach but it was decided to try asking the other Wickford practices to have a collection box in their waiting rooms and to ask the senior partner in each practice if they would donate some money towards the cost. A letter to be written to each surgery.

60/08 A.O.B.

60/06.01 It is the AGM in July so we need any nominations for the officers next month.

60/06.02 Dr Nigel Tam to start 25th May and Dr Donnelly will be leaving then. Dr Chakera wants to have a 6 months break and is not sure what she wants to do then so a full time replacement will be needed. She does the early morning surgery and as no-one wants to take over Tony asked if it could be agreed that the early morning be stopped and the hours moved to Saturday. The bio for Dr Tam to be brought to the next meeting so the centre pages can be redone. The information for Saturday appointments should say when the last appointment starts. There has been no decision about the Nurse practitioner.

60/06.03 NAPP membership is due. Tony will pay for the renewal (£40).

JL

AU/JU

AW

Signed as a true copy of the meeting:

Chair