

NOTE OF #VIRTUAL HALL GROVE GROUP PRACTICE
PATIENTS' VOICE MEETING 5 August 2020

In Attendance: Roger Hudson (Secretary), Helen & Roger Eames, Andrew Longman, Peter Wilson.

Apologies: Peter Gramson

1. The note of the virtual meeting held on 22 July 2020 was agreed.

PATIENTS' VOICE RELATIONSHIP WITH THE PRACTICE

2. A reply has been received from Dr Chendoran Kanthi about the issues highlighted regarding the relationship between the PV and the Practice. Any issues raised by his reply will be discussed at the next PV meeting. The Practice has advised that because of clinical responsibilities they are unable to meet with the PV during August but will consider it for September.

RECRUITMENT

3. The comments received from PV members, about the message to be sent to the people who have supplied email addresses, were discussed. It was agreed that this will be done in stages, with 2 or 3 emails being sent to prospective members before the recruitment meeting is held. It was also agreed that it would be best if the Practice was represented at the recruitment meeting which meant that the earliest it could be held was September.
4. The message to prospective members will briefly include the following points:
 - 4.1. What the PV does and some examples of what it has already achieved.
 - 4.2. Topics the PV may pursue in the future.
 - 4.3. A reminder about the current meetings and that anybody may join before the recruitment meeting.
5. The first email will say that the PV wishes to discuss the arrangements for the extended Flu Clinics to be carried out this autumn with the Practice. A draft of the first email will be quickly prepared and also a proposed plan for the topics to be covered by each of the emails.
Action PW (1st email draft) HE (topics)
6. NEXT MEETING – The next meeting will be held via #Skype at 2pm on Wednesday 19 August 2020.

For those that attended the last meeting you should be able to access the next meeting by just opening Skype.

If you didn't take part in the last meeting and you don't have Skype, the link in the email will install it. If you do have Skype the link will take you straight in. Please note that access to the meeting is only via the link in the email.