

NOTE OF #VIRTUAL HALL GROVE GROUP PRACTICE
PATIENTS' VOICE MEETING 8 July 2020

In Attendance: Peter Gramson (Chair), Roger Hudson (Secretary), Helen & Roger Eames, Andrew Longman, Peter Wilson.

1. The note of the virtual meeting held on 10 June 2020 was agreed.

PATIENTS' VOICE RELATIONSHIP WITH THE PRACTICE

2. The general feeling of the group is that whilst we recognise the Practice has justification to reduce the amount of contact with the PV in the present pandemic, we are unhappy with the proposal to reduce contact to once a month. We understand their decision follows NHS guidance which states that Practices should reduce the amount of contact with their PPG and that they can suspend all contact with their local PPG if felt necessary during the current pandemic.
3. A draft response to the Practice will be agreed by members and will include a list of items the PV proposes to pursue, the main one being recruitment of new members. The response will also seek information from the Practice regarding various activities including:
 - 3.1. What is happening concerning Flu Clinics?
 - 3.2. What services are currently available from the Practice?
 - 3.3. When will normal services resume?
 - 3.4. Can the PV assist the Practice concerning Advance Care Planning?
 - 3.5. When will the next Practice News Letter be produced?
4. PG will circulate a draft response from the PV to the Practice, for comment from members about the relationship between the PV and the Practice.

Action All PV Members

OTHER MATTERS

5. *Newsletter* - Members are invited to provide contributions for the PV section of the next Practice Newsletter.

Action PV members
6. NEXT MEETING – The next meeting will be held via #Skype at 2pm on Wednesday 22 July 2020.

For those that attended the last meeting you should be able to access the next meeting by just opening Skype.

If you didn't take part in the last meeting and you don't have Skype, the link in the email will install it. If you do have Skype the link will take you straight in. Please note that access to the meeting is only via the link in the email.