

**MANOR PARK MEDICAL CENTRE**  
**Patient Satisfaction Survey**

**About You**

(please circle)

**Your Gender**

Male

Female

Transgender

**Your Age**

Under 16

16-24

25-34

35-44

45-54

55-59

60-64

65-74

75-84 85+

**Your Ethnic Background**

- White British
  - White Irish
  - Any other white background
  - Mixed white & Black Caribbean
  - Mixed white & Black African
  - Mixed white & Asian
  - Any other Mixed background
  - Indian
  - Pakistani
  - Bangladeshi
  - Chinese
  - Any other Asian background
  - Caribbean
  - African
  - Any other Black background
  - Gypsy or traveller
  - Other
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Patient long term illness, health problem or disability (limits activities or work, inc. problems due to old age)

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- Yes
  - No
  - Don't know
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• Patient religion or belief

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- Prefer not to say
  - None
  - Christian (all denominations)
  - Buddhist
  - Hindu
  - Jewish
  - Muslim
  - Sikh
  - Any other religion
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### About The Practice - Please Circle

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1. Your level of satisfaction with the practice's opening hours	Poor	Fair	Good	Very Good	Excellent
2. Ease of contacting the practice on the telephone	Poor	Fair	Good	Very Good	Excellent
3. Chance of seeing a Doctor/Nurse within 48/24 hours	Poor	Fair	Good	Very Good	Excellent
4. Chance of seeing the Doctor/Nurse of <u>your</u> choice	Poor	Fair	Good	Very Good	Excellent

### About The Staff

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1. The manner in which you were treated by the reception staff	Poor	Fair	Good	Very Good	Excellent
2. Respect shown for your privacy & confidentiality	Poor	Fair	Good	Very Good	Excellent

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### Finally

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1. The opportunity for making compliments or complaints to this practice about it's services and quality of care	Poor	Fair	Good	Very Good	Excellent
2. The information provided by this practice about how to prevent illness and stay healthy (eg. Alcohol use, risks of smoking, diet habits)	Poor	Fair	Good	Very Good	Excellent
3. The practice's respect of your right to seek a second opinion or complimentary medicine was...	Poor	Fair	Good	Very Good	Excellent

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Any comments? \_\_\_\_\_  
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Many thanks for completing this survey