

Manor Park Medical Centre Participation Group Meeting 3rd February 2012

Agenda & Minutes of meeting:

Welcome and thank you for attending the 1st Patient Participation Group Meeting.

Actions

1. To obtain patient feedback from the group and the patient population as a whole.
2. The attached questionnaire was discussed (appendix 1)
3. Agreement was made on the questionnaire being condensed to a more patient friendly number of questions.
4. See attached patient participation group choice of questions (appendix 2)
5. Members of the patient group agreed to help patients complete the patient survey using a hand held computer.
6. Questionnaire to be discussed at the next meeting on Friday 17th February at 1-30pm.

AOB

There was a suggestion to:-

- Have a folder containing patient information leaflets / info rather than patient leaflets on display, with a stock of the leaflets to be held in reception.
- A smaller number of posters on display.
- Inform patients of services via local newsletter, provide practice leaflets to the local pharmacies and shops.
- Set-up an "Obesity Clinic" – to be discussed with the partners / nurses.