

Patient Participation Group

Handsworth Medical Practice Issue 5 Autumn 2014

PPG

The Patient Participation Group which meets once every three months or so gives patients the chance to voice their opinions on either of the Medical Practices.

This friendly informal group of people is always on the lookout for new members. If you would like to come along and join them, please contact Nicola or Chris on 0114 2697505.



SURGERY NEWS

It's all change down at the surgeries. As we say goodbye to Doctor Victoria Knott who left the practice recently, we welcome Doctor Caroline Downward on to the team.

Changes have taken place in the nursing team too. Jackie the practice nurse has left and we now have a new nurse called Janet.

There is to be a new patients survey this month (November). We would appreciate 'feedback' from our patients so that we can improve the services that we offer.

We have a couple of Flu Vaccination Clinics left for November. If any of our patients who are eligible for the vaccination and have not had their flu 'jab' yet, please get in touch with one of the surgeries.

THE REPEAT PRESCRIPTION LINE

The Patient Repeat Prescription Line is open on Monday, Tuesday and Wednesday mornings between 9.00am to 12 noon.



Please telephone 2697505 and press option 1 to speak to a receptionist.

Appointments & Prescriptions

Here is a reminder about SystemOnline. You can easily register by getting in touch with the surgery. With this system you can book and cancel your own appointments as well as requesting your prescriptions.

If you need to cancel your appointment and you are having difficulty getting through on the telephone, why not text us instead.

Simply text us on 07904 108206 leaving your name, date of birth and time of your appointment and we will do it for you.

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To find out about the services and clinics we offer, please take a look at the website below, www.handsworthmedicalpractice.co.uk or alternatively you can ring 0114 2697505 or 0114 2889777 and speak to one of the receptionists.