MINUTES OF CASKGATE SURGERY PPG MEETING

2ND DECEMBER 2014

PRESENT: T.Juhos, S.Thorpe, K.Rawson, S.Horner-Glister, C. Waterman, A.Smith, K.Thompson, L.Lusher, M.Thompson, J.Gray, D & H Seymour, D. Heppenstall

Staff: Dr Warnes & P Steadman

Apologies B Marriott & L.Westnidge

Minutes of meeting 11th November were approved

Matters arising: Patient survey samples shown to members. After much discussion, the Chairman will draw up a form containing all suggestions from three samples already received. It should be ready within a few days.

Item regarding the formation of a patients panel group for publication in Gainsborough Life – still not published.

Test message service not working in surgery.

There were 353 missed appointments in November – this was up on previous months. 10408 patients on register. A discussion took place – how can this be resolved? A notice can be placed on Notice Board. Discuss again at next meeting.

Any other business – none

Next meeting

The surgery

Tuesday 3rd February 2015

6-7pm