

**Patient Participation Group Meeting**

**26th July 2023 @ 4:30pm**

**The Boardroom, St Peters Hill Surgery**

**Meeting Minutes**

**In attendance**

Julian Da Silva (Practice Manager); Molly Marshall (Patient); Stephen Sumner (Patient); Peter Brister (Patient); Sarah Lamb (Secretary)

* **The Practice has 3 new nurses, and we are advertising for another, and we have a new rotation of training GP’s. We have 2 new first contact physio’s which takes us to 3. Julian informed the Group that we are trying to upgrade the Surgery which may be a good opportunity for a fundraiser.**
* **There are further Trainee GP strikes scheduled for 4-11 August.**
* **DNA’s - There were 61 hours and 40 minutes of appointments lost in June.**
* **We scored 73% overall on the NHS questionnaire.**
* **Molly Marshall to come up with a draft PPG recruitment leaflet.**
* **PPG members to assist in forthcoming Flu Clinic on 16th September. To look into handing out a patient survey.**
* **“Day in a Life” idea rejected by GP Partners.**
* **Sarah to email Claire Hornsby with Molly & Peter’s names for countywide meetings to register their interest.**
* **Julian/Sarah to check Practice website and ensure Complaints Procedure is clear. Julian informed the Group of some recent complaints and how these were resolved.**
* **A few problems with recycling in the Practice at the moment. Julian has been looking into this but it is proving costly to find a suitable resolution.**
* **It was discussed that it would be a nice idea to hold a quarterly “coffee & cake” morning at the Practice as these have been a success in the past to raise some money/provide an opportunity to positively engage with patients.**

**Next meeting 4th Oct 2023 @ 16:15**